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XACTGAUGE™ THERMOCOUPLE METER

USER'S MANUAL



For XG-120 AND XG-120E Controllers

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Cover Image:

- Ideal Vacuum XactGauge XG-120 with gauge tubes

SAFETY

IMPORTANT SAFETY INFORMATION

Thank you for purchasing this equipment from Ideal Vacuum Products. We want you to operate it safely.

- **Read this manual before installing or operating this equipment. Failure to follow the warnings and instructions may result in serious injury or equipment damage.**
- **Keep this manual in a safe location for future reference.**
- **This equipment should only be installed and operated by trained, qualified personnel, wearing appropriate protective equipment.**
- **Follow all codes that regulate the installation and operation of this equipment.**

WARNING SYMBOLS AND DEFINITIONS



This is the universal safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.



Indicates an imminently hazardous situation that, if not avoided, will result in death or severe injury.



Indicates an imminently hazardous situation that, if not avoided, could result in death or severe injury.



Indicates a potentially hazardous situation that, if not avoided, could result in moderate or minor injury. It may also be used to alert against unsafe practices.



Indicates an potentially hazardous situation that, if not avoided, could result in equipment or property damage.



Indicates helpful tips and recommendations, as well as information for efficient, trouble-free operation.

Internationally recognized safety symbols may be used with safety warnings to specify the type of hazard or a safety protocol to follow. For example:



Indicates an electric shock hazard



Indicates safety glasses are required

1. GENERAL INFORMATION

1.1 INTRODUCTION

The Ideal Vacuum XactGauge XG-120 Thermocouple (TC) Gauge Controller is a compact, all-in-one solution that provides low-noise, stable and repeatable roughing and foreline vacuum pressure measurements from 1×10^{-3} Torr to 1.999 Torr (1 to 1,999 mTorr).

The XG-120 controller is housed in a 1/8 DIN enclosure, which can be either panel mounted or located on a bench top. It has tactile front control buttons and a large, 6 digit red LED display for easy reading from across a room or in dimly lit locations. The gauge displays in mTorr, μ bar and Pa and includes LED indicators for the two set points.

The gauge is equipped with two (Type C) set point relays that can be used to activate valves or to control other external devices. The XG-120 also has RS232 serial and 5V analog linear outputs for quick integration into a wide variety of systems.

The XG-120 uses inexpensive TC sensors, which are used as 'rough' indicators to monitor mechanical pump vacuum levels and to signal when crossover (to high-vacuum) pressure has been reached. The controller does not require recalibration when thermocouple gauge tubes are replaced.

The XG-120 or XG-120E (ethernet enabled) controller is available separately for use with existing thermocouple gauge tubes (Figure 1) and includes a power supply, a 10 ft. gauge tube sensor cable (RJ12 to female octal connector) and panel mounting hardware.



Figure 1 - XG-120(E) controller package includes power supply and sensor cable)

Complete systems (Figure 2) also include a thermocouple gauge tube with choice of vacuum port (KF-16, KF-25, 1/8" NPT, or 4 VCR).

The XactGauge XG-120E model is ethernet enabled, allowing a user to log vacuum data over a network via a web browser. XG-120E systems include 3 ft. crossover and 12 ft. straight ethernet cables, a 6 ft. RS232 cable, null modem adapter and network setup software supplied on a USB thumb drive (Figure 3).

Instructions for RS232 remote monitoring are located in [Chapter 4](#). Instructions for network monitoring via ethernet are located in [Chapter 5](#).



Figure 2 - XG-120 system (also includes thermocouple gauge tube)



Figure 3 - XG-120E system (also includes connection cables and software)

1.2 GAUGE CONTROLLER SPECIFICATIONS

PARAMETER	VALUE/MEASURE
Display units	mTorr, µbar and Pa
Accuracy	1 to 9 mTorr, +/- 1 mTorr
	10 to 1999 mTorr, +/- 15% of reading
Input Voltage/Power supply	0.5A @ 5VDC
Maximum relay voltage and current	250VAC @ 7A
Recommended wire gauge (for analog and set point wiring)	14-28 AWG
Maintenance interval	1-10 years depending on use
Overall dimensions	3.75 in. wide, 1.90 in. high, 5.65 in. deep
Panel cutout dimensions	3.64 in. wide, 1.78 in. high
Ambient operating range	0° C to 70° C
Measurement media	Clean, dry air or nitrogen

Table 1 - XG-120(E) controller specifications

1.3 CONFIGURATIONS

Complete XG-120(E) systems include a Teledyne-Hastings DV-6 gauge tube, which has a rugged, but sensitive, noble metal thermocouple and corrosion resistant, stainless steel and nickel plated components. These TC gauge tubes operate in the 1-to-1000 milliTorr range and are temperature and temperature change-rate compensated, making them well suited for ambient installations. The gauge tube houses the thermocouple sensing, heating and compensating elements, and terminating in an octal (male) connector. Regulating circuitry in the XG-120(E) controller provides proper current for sensor excitation. Standard DV-6 gauge tubes are rated for a maximum temperature of 100° C. Ruggedized gauge tubes are rated for 150° C.

Table 2 shows the available XG120(E) configurations and the Ideal Vacuum part numbers for ordering. Table 3 shows the available replacement gauge tubes for the XG-120(E).

SYSTEM	GAUGE TUBE FITTING	PART NUMBER
XG-120	Controller Only	P108447
	1/8" NPT	P108369
	1/8" NPT R (ruggedized)	P108443
	KF-16	P108444
	KF-25	P108445
	4-VCR	P108446
XG-120E (ethernet enabled)	Controller Only	P108370
	1/8" NPT	P108448
	1/8" NPT R (ruggedized)	P108449
	KF-16	P108450
	KF-25	P108451
	4-VCR	P108452

Table 2 - XG-120(E) System Configurations

Gauge Tube Fitting	Teledyne-Hastings Model	Part Number
1/8" NPT	DV-6M	P102046
1/8" NPT R (ruggedized)	DV-6R	P102045
KF-16	DV-6M, KF-16	P102616
KF-25	DV-6M, KF-25	P102617
4-VCR	DV-6M-VCR	P102618

Table 3 - XG-120(E) gauge tube replacement spares

1.4 PRINCIPLE OF OPERATION

The Ideal Vacuum XG-120 operates by measuring the temperature of a filament inside a thermocouple (TC) gauge. As vacuum increases (absolute pressure decreases), fewer molecules of gas are available to cool the filament and temperature inside the gauge rises. The filament (hot wire) temperature is converted into a voltage, which is then translated into the current vacuum reading and displayed by the XG-120. TC's measure the thermal energy-transfer "heat transport" property of the vacuum gas to indirectly calculate the vacuum pressure and they will provide different pressure readings for different gases at the same pressure. TC's must be calibrated for the gas-type used in the vacuum application. Most TC gauges are shipped from the factory set up to display the vacuum pressure reading as if the gas-type is air.

In a TC gauge, a wire is heated by a constant current power supply (Figure 4). A thermocouple is attached to the hot wire and is used to measure its temperature. As gas molecules collide with the hot wire, they carry away heat and transfer it to the walls of the thermocouple tube sensor (the thermal sink). The distance between the hot wire and sensor body is small to allow for effective thermal conductivity. The heated sensor wire is cooled as pressure increases. While in free molecular flow, thermal conductivity by molecular collisions increases linearly with pressure. However, heat removal from the hot wire to the sensor body becomes non-linear as pressure is further increased into the viscous flow regime, where gas-gas collisions can reorient molecules back toward the filament.

The graph of heat removal versus pressure (Figure 5) would converge to a constant value if not for the convection current which helps transfer heat to the sensor body walls. In viscous gas flow, molecules closest to the hot wire heat up and undergo thermal expansion, where buoyancy forces cause the hot gas to rise producing the convection current. For this reason, thermocouple sensors typically measure pressure in the 0.001-to-1 Torr range. It is possible to extend the range of a thermocouple sensor towards atmospheric pressure if it accounts for the heat transfer from convection currents.

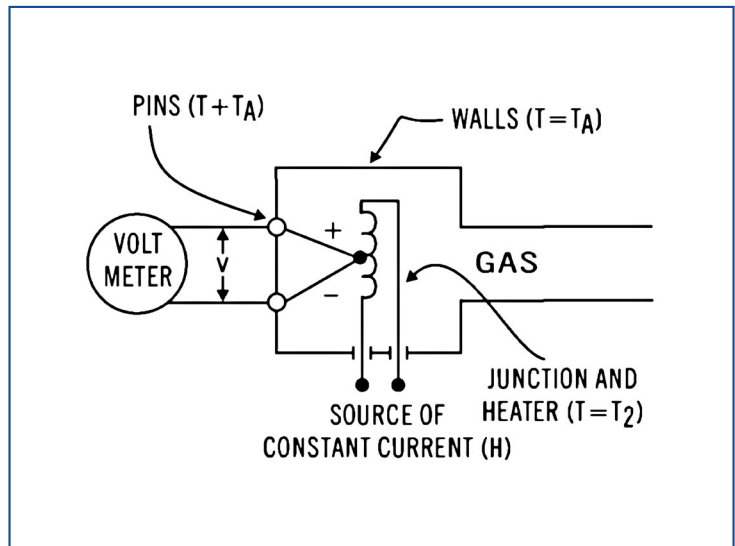


Figure 4 - Inside a thermocouple gauge

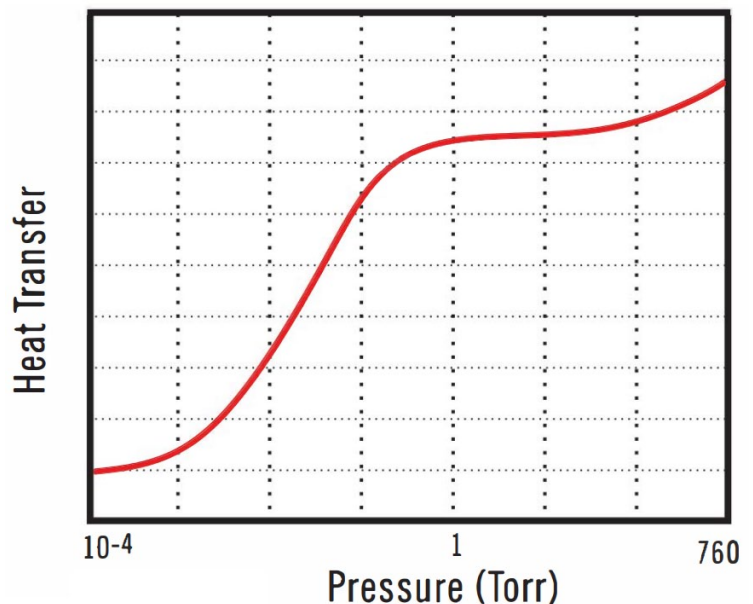


Figure 5 - Graph of heat removal vs. pressure

2. INSTALLATION

DANGER



Thermocouple wire filaments can exceed 400 degrees Celsius.

Use with clean, dry air or inert gasses only. Do not use with any process that uses explosive, pyrophoric, corrosive, or toxic gases.

CAUTION



Always wear protective equipment, including safety glasses and gloves. Exercise care when working with any vacuum component.

NOTICE

XG-120 systems are calibrated for nitrogen, which has thermal properties virtually identical to air. Other gasses will affect the readings by an amount proportional to the thermal conductivity of the gases and the XG-120 system must be calibrated appropriately.

2.1 MOUNTING THE GAUGE TUBE

The TC gauge tube must be installed vertically, port down, in a clean, dry vacuum system. Since it works on the principle of temperature rise, the TC sensor will not work if it becomes filled with liquid, such as vacuum or diffusion pump oil. A good practice is to mount the gauge tube in the most vertically distant place from oil and other contaminants and in the most stable pressure region of the vessel to be measured. For example, it is better to install the gauge tube on a tank rather than on the line that is directly connected to a vacuum pump. In the event of contamination, see [Chapter 6](#) for gauge tube cleaning instructions.

To avoid twisting the cable and putting stress on the sensor's octal connector, do not connect the gauge cable until after the sensor is physically mounted to the vacuum manifold.

After the TC is mounted and the controller located in a panel or on a work surface, connect the sensor and any relay or analog cables.

2.2 USE WITH OTHER GASES

The XG-120(E) is factory calibrated in nitrogen, which has thermal properties virtually identical to air. Other gases will affect the pressure readings by an amount proportional to the thermal conductivity of the gases. In most cases, the gases present in a vacuum system will be air or nitrogen, and no appreciable errors will occur. However, other gases, such as water vapor, fluorocarbon refrigerants and acetone, have thermal conductivity significantly greater than air and will cause the gauge to read higher than the actual pressure. Conversely, gases that have thermal conductivity significantly lower than air, such as helium and to a lesser extent CO₂, will cause the gauge to read lower than the actual pressure.

2.3 ELECTRICAL CONNECTIONS

All electrical connections are located on the back of the XG-120(E):

- Input power barrel jack (5VDC, center +)
- RJ12 sensor jack (6 position telephone type)
- RS232 serial port (DB9, female)
- Analog output (2 position euroblock connector)
- Ethernet port (RJ45, XG-120E only)
- Set point relays SP1 and SP2 (3 position euroblock connectors)

See [Chapter 4](#) for detailed information about RS232 and [Chapter 5](#) about ethernet connectivity.

The 5V Analog output should be connected to a high (1KΩ) impedance input. This is a linear output and reads from 0 to 5 Volts from a pressure of 1 micron (1 milliTorr) to 5 Torr. There is a graduation of 1 milliVolt per milliTorr. Therefore, 10 milliVolts = 10 milliTorr, and 4 Volts = 4 Torr.

The relay (set point) connections are marked SP1 and SP2. Both connectors have 3 contacts and are wired similarly (Figure 6):

- C = Common
- NC = Normally Closed
- NO = Normally Open

The common and either the NC or NO wire is used for each relay.



Figure 6 - XG-120E rear panel connections

Normally Closed Connection:

- **When pressure is ABOVE the stored set point value, the relay will be energized** and electricity will flow. When pressure is below the stored set point value, the relay will be de-energized and electricity will not flow.
- At lower pressure (higher vacuum) the relay is OFF. At higher pressure (lower vacuum) the relay is ON.

Normally Open Connection:

- **When pressure is BELOW the stored set point value, the relay will be energized** and electricity will flow. When pressure exceeds (is above) the stored set point value, the relay will be de-energized and electricity will not flow.
- At lower pressure (higher vacuum) the relay is ON. At higher pressure (lower vacuum) the relay is OFF.

Make sure that all wire connections are made fast, and the controlled device's voltage and current draw does not exceed 250V or 7A. To control a device that draws more power than the controller's internal relays can supply, use a second (larger) relay in between the gauge output and the device.

3. OPERATION

After the controller location is chosen, the TC is mounted on the vacuum system and all wire connections have been made, the XG-120(E) is ready for immediate operation. The gauge is on as soon as power is supplied. It does not have a power switch.

The gauge will normally provide accurate readings immediately. However, occasionally a sensor will have absorbed material during storage, and may require as much as 24 hours of operation before accurate readings are attained. We recommend that the XG-120(E) be energized continuously during vacuum system operation so that the hot filament does not allow contaminants to condense.

In cases where the system has contaminants (e.g., with metalizing and coating equipment), it is often effective to isolate the gauge tube with a solenoid or manual valve during periods when contamination is most active.

3.1 CHANGING THE DISPLAY UNITS

One of the red LEDs to the right of the display will always be lit, indicating which pressure unit is being displayed. The XG-120(E) can be set to the desired pressure units at any time:

1. Press the “SEL” key three times. The currently selected pressure units will blink.
2. Press “▲” or “▼” to change the units.
3. Press “ENT” to accept and save the selection.



Figure 7 - Front panel controls

3.2 ENTERING SET POINTS

The Ideal Vacuum XG-120 has 2 set points that can be used to actuate valves or other external equipment. Set points are adjusted from the front of the controller in your currently selected units.

To change SP1:

1. Press the “SEL” key once. The SP1 LED will blink.
2. Press the “▲” or “▼” arrows to get to the desired set point value. Set point units are in milliTor. (A set point of 1000 is equal to one Torr.).
3. Press “ENT” to accept and save your selection. Normal run mode will resume.

To change SP2:

1. Press the “SEL” key twice. The SP2 LED will blink. Follow steps 1-3 above.

Set point values are retained even after the XG-120 is turned off.

NOTE

If you don't want the set points to actuate or the LEDs to illuminate at all, program the set points for “000.”

4. REMOTE MONITORING USING RS232

For remote vacuum pressure monitoring by a PLC or computer, all XG-120 and XG-120E gauges have an RS232 serial interface located on the back of the gauge. The XG-120E is also equipped with an ethernet connection (RJ45) for network monitoring ([Figure 6](#)).

4.1 STANDARD SERIAL COMMUNICATION

The XG-120(E) serial interface is transmit only and provides a standard RS232 serial stream. Settings are 9600, 8, N, 1. Pressure readings are output in the currently selected pressure units (mTorr, μ bar or Pa) at a sample rate of approximately 1 reading per second. Whatever reading is on the controller display is replicated in the serial bitstream.

The XG-120(E) controller acts as a DCE and a straight serial cable (male-to-female, DB9) is used to connect the gauge to a PLC or computer equipped with a serial interface. A serial cable is supplied only with XG-120E model controllers.

4.2 SERIAL-TO-USB COMMUNICATION

If the computer does not have a built in serial interface, pressure data can be received through a USB connection. A serial-to-USB cable and null modem adapter, (supplied in our RS232 Serial-to-USB Cable Connectivity Kit, [P1010935](#)), is required to connect the controller to the computer.

Free online terminal emulation software, such as [PuTTY](#), will allow you to remotely monitor pressure measurements.

1. Download [PuTTY](#) (do an internet search for **putty.exe**). The XG-120E model (ethernet enabled) includes PuTTY on the supplied USB thumb drive.
2. Make sure the gauge is unplugged.
3. Connect the gauge tube to the controller with the sensor cable (RJ12 to octal connector).
4. Screw the null modem adapter onto the DB9 connector on the back of the controller (Figure 8).
5. Screw the USB to DB9 cable onto the null modem adapter.
6. Plug the USB cable end into the computer.
7. Plug in (power up) the XG-120(E) controller.



Figure 8 - Connect the null modem adapter and cable

Windows 8 (and newer) users:

1. Once the controller and computer are connected, open the Device Manager. Right click the Windows Start button at the bottom left of the screen. Select Device Manager.

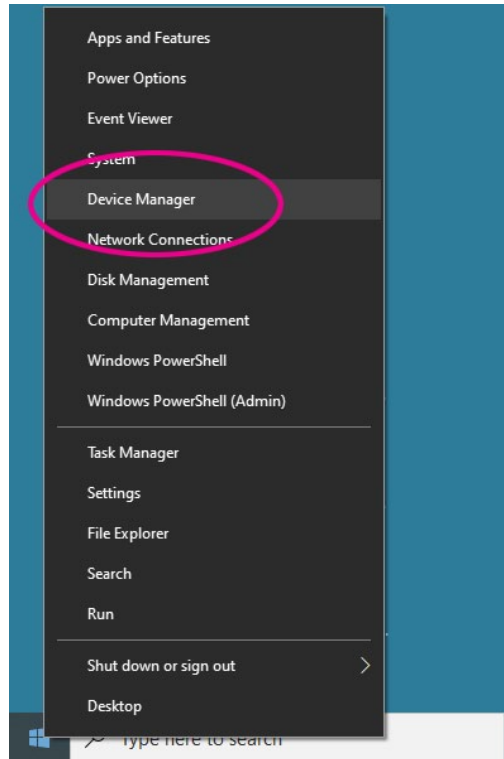


Figure 9 - Go to the Device manager

2. Double-click Ports (COM & LPT) to determine the port your gauge is connected through. In the example below (Figure 10), the COM3 USB Serial Port is used.

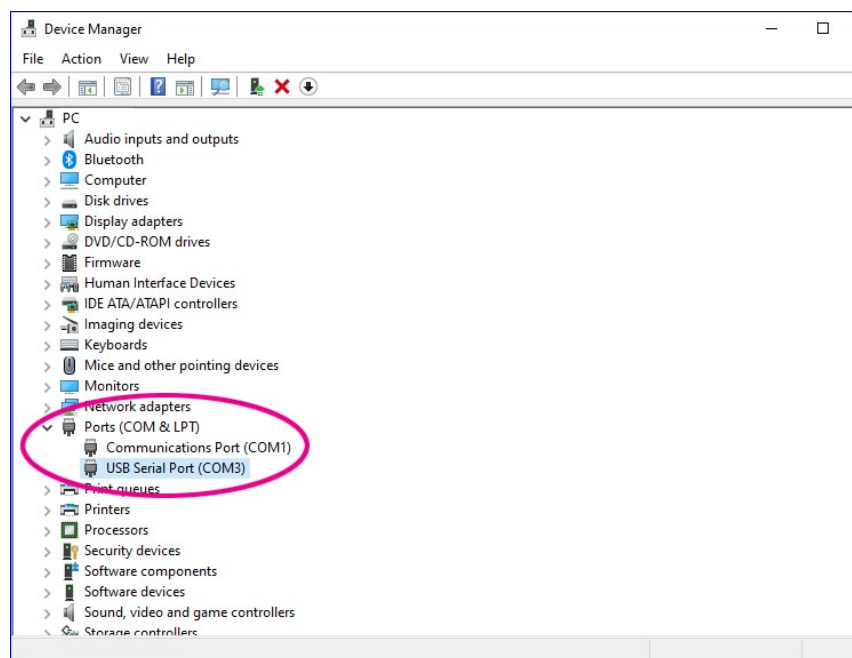


Figure 10 - Determine the USB Serial port

3. Close the Device Manager.
4. Run (double-click) **putty.exe**.
5. In the PuTTY Configuration window, select Serial as the Connection type. Enter the correct COM port (from step 2 above) in the Serial line field (Figure 11). Click Open.

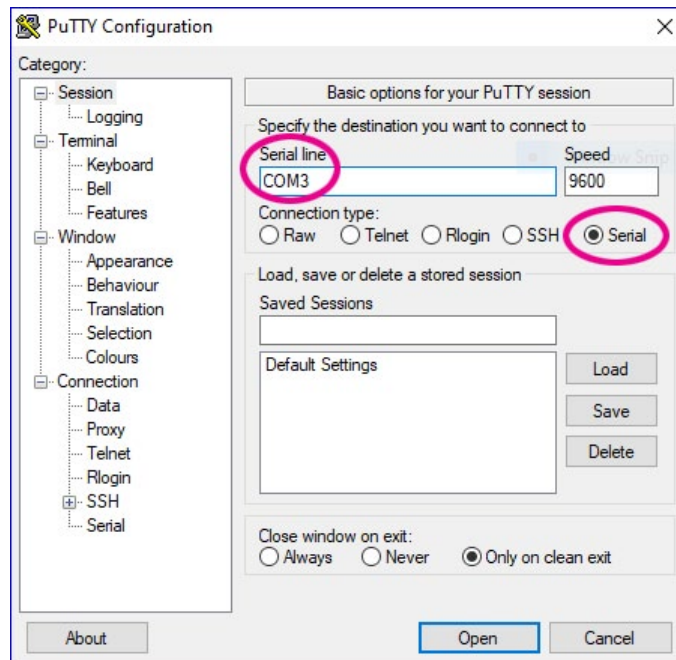


Figure 11 - PuTTY configuration window

6. The black PuTTY terminal window will appear and pressure data will begin streaming at about 1 reading/second. Pressure data is presented as raw values without units. In the example (Figure 12), the pressure units were changed, from mTorr to Pa, midway through the run.

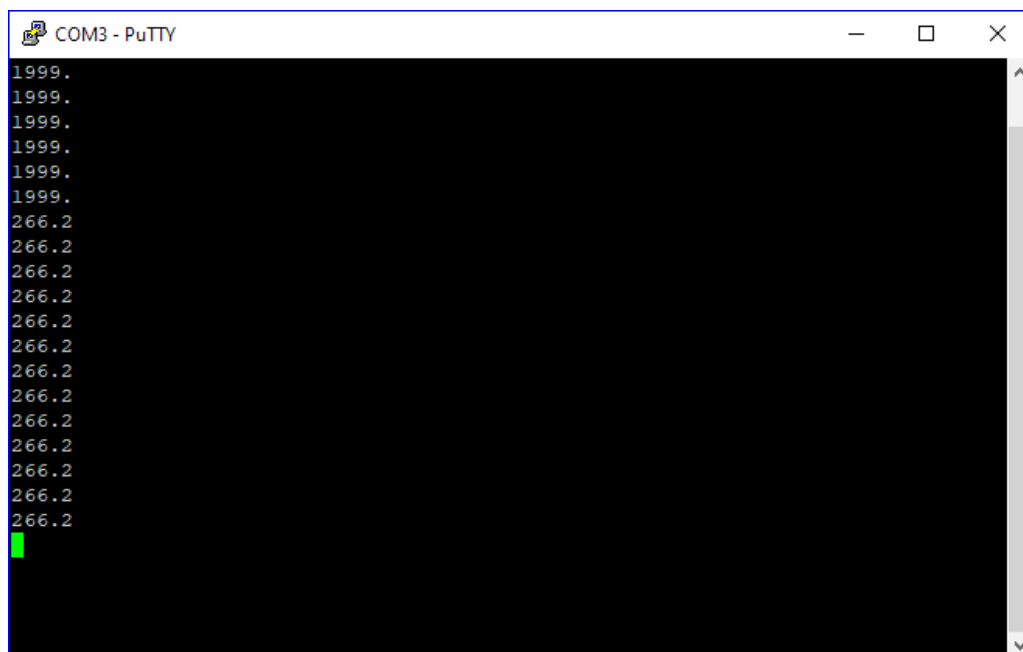


Figure 12 - Streaming pressure data in PuTTY

5. REMOTE NETWORK MONITORING OVER ETHERNET

The XG-120E (ethernet enabled) controller can output pressure readings over a network to one or more computers. Data is available through the Microsoft Explorer browser using a JAVA applet.

In order to view XG-120E pressure data remotely via ethernet, you will need to: (1) connect the XG-120E to your network and, (2) configure the XG-120E controller's IP address with an unused network address.

The XG-120E is delivered preset with a default IP address of 192.168.0.xxx.

5.1 CONFIGURING THE XG-120E IP ADDRESS

1. Download the latest version of the [Lantronix Device Installer](#) from the internet.
2. The file "DeviceInstaller-4407-Web.zip" will be downloaded to your Downloads folder.
3. Run (double-click) the DeviceInstaller-4407-Web.zip file and double-click **setup.exe** in the .ZIP file to decompress the Lantronix software onto your Local Disk (C:).
4. The installer may ask you to install several Microsoft files. Click OK.
5. If you receive a Windows Security Alert, click Allow access (Figure 13)

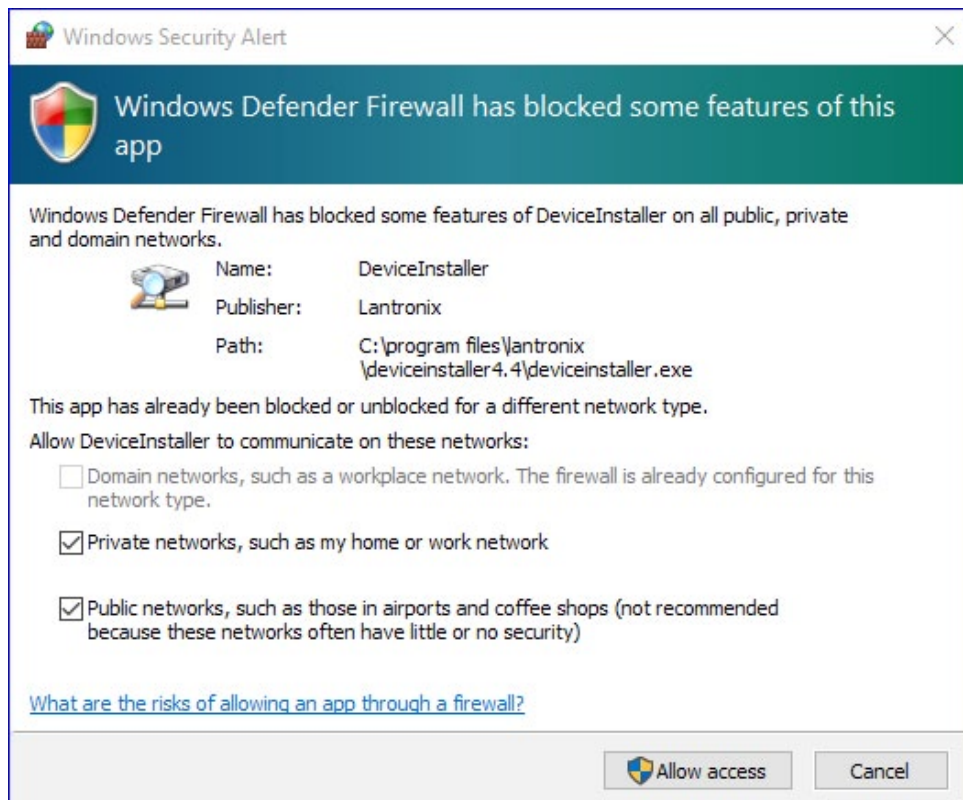


Figure 13 - Windows Defender security alert

6. Run the Lantronix DeviceInstaller wizard.
7. Complete and close the Lantronix wizard.

8. If your network's address is 192.168.0.xxx, then connect the supplied blue ethernet cable between the XG-120E and your switch or hub.
9. If your network address is something other than 192.168.0.xxx (e.g., your network address is 10.0.10.xxx), unplug your computer's ethernet connection and connect the blue ethernet cable directly from the computer to the XG-120E.
10. Go to C:/Program Files/Lantronix/DeviceInstaller 4.4. Double-click **DeviceInstaller.exe**.
11. In the Lantronix DeviceInstaller window, the XG-120E will appear in the right-hand pane as an X-Port device.
12. Highlight the Xport device and click Assign IP (Figure 14).

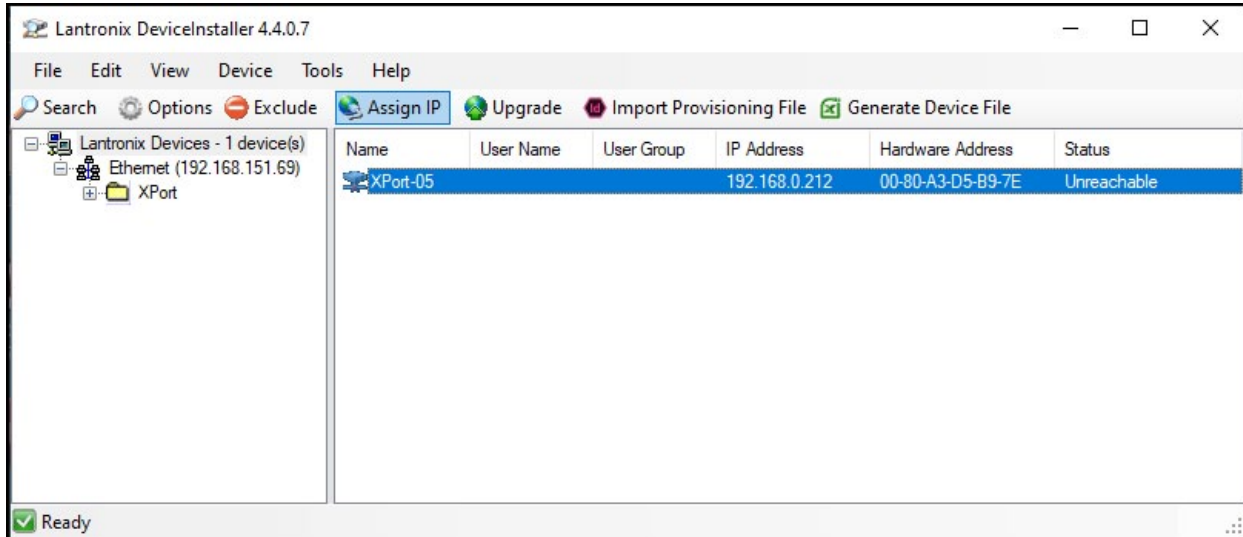


Figure 14 - The Lantronix DeviceInstaller window

13. In the Assign IP Address window (Figure 15), choose Assign a specific IP Address. Click next.

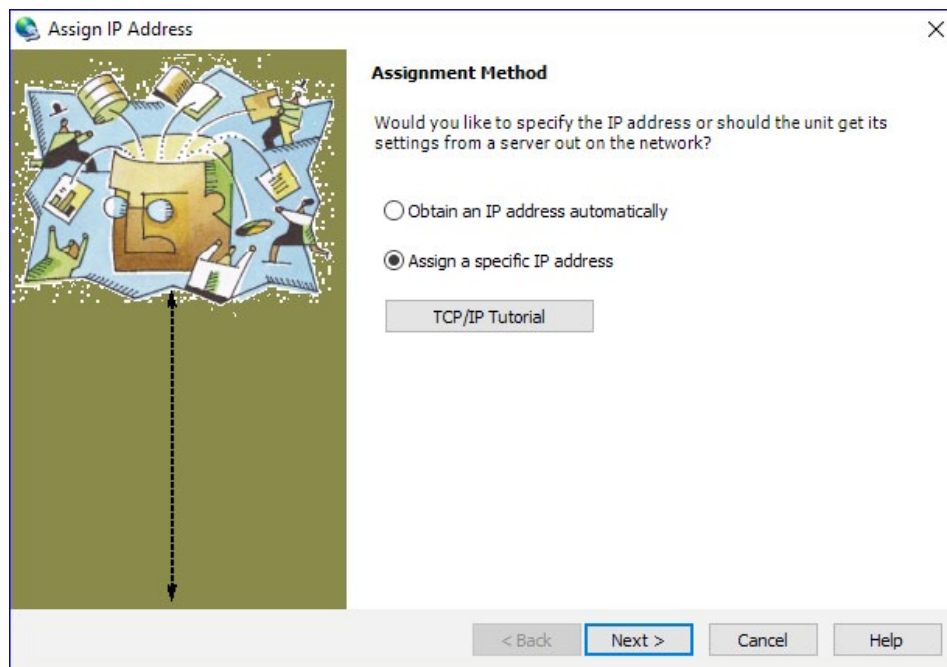
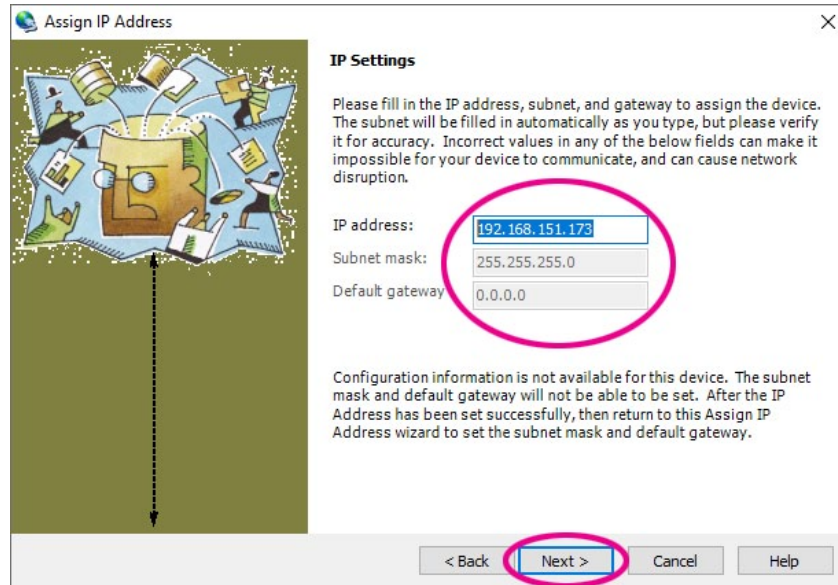


Figure 15 - IP address assignment method

14. Obtain an IP address, subnet mask and gateway from your network administrator. Enter the new IP address (Figure 16). For small, locally managed networks, enter an unused address, a Gateway of 255.255.255.0 and a gateway address of x.x.x.1 (the same three numbers as your network). Click Next.



The 'Assign IP Address' dialog box is shown with the 'IP Settings' tab selected. On the left is a colorful illustration of a puzzle with a face, surrounded by network-related icons like a laptop, server, and cloud. The right side contains instructions and input fields. The 'IP address' field is circled in pink and contains '192.168.151.173'. The 'Subnet mask' field contains '255.255.255.0' and the 'Default gateway' field contains '0.0.0.0'. Below the fields is a warning message. At the bottom, the '< Back' and 'Next >' buttons are circled in pink.

Assign IP Address

IP Settings

Please fill in the IP address, subnet, and gateway to assign the device. The subnet will be filled in automatically as you type, but please verify it for accuracy. Incorrect values in any of the below fields can make it impossible for your device to communicate, and can cause network disruption.

IP address: 192.168.151.173

Subnet mask: 255.255.255.0

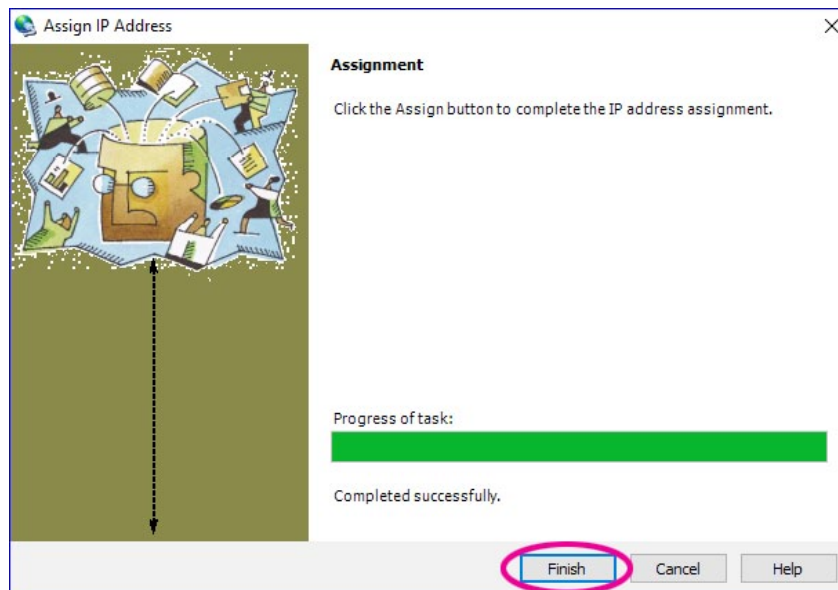
Default gateway: 0.0.0.0

Configuration information is not available for this device. The subnet mask and default gateway will not be able to be set. After the IP Address has been set successfully, then return to this Assign IP Address wizard to set the subnet mask and default gateway.

< Back Next > Cancel Help

Figure 16 - Enter new IP settings

15. In the Assignment window, click the Assign button.
16. Once the task is completed successfully, press the finish button (Figure 17). The XG-120E is now programmed with the new IP address and can be seen on the network.



The 'Assign IP Address' dialog box is shown with the 'Assignment' tab selected. The left side features the same colorful puzzle illustration. The right side has instructions to click the 'Assign' button. Below this is a 'Progress of task' section with a green progress bar that is nearly full. Below the bar, it says 'Completed successfully.' At the bottom, the 'Finish' button is circled in pink.

Assign IP Address

Assignment

Click the Assign button to complete the IP address assignment.

Progress of task:

Completed successfully.

Finish Cancel Help

Figure 17 - Assign the new IP Address

Note: If you used a direct cable connection between the XG-120E and your computer to assign the new IP address, unplug the ethernet cable from the computer, then connect both the computer and the XG-120E to your network switch or hub.

5.2 CONFIGURING JAVA

The XG-120E gauge is pre-programmed with a Java applet. By using the Microsoft Internet Explorer 11 browser (only) to go to the IP address of the XG-120E, any user on the network can read streaming vacuum pressure data remotely. In order to use the applet you must: (1) download and install the latest version of Java and, (2) add the IP address of the XG-120E controller to the Java “safe list”.

1. Download the latest version of [Java](http://java.com) (java.com). It will be saved in the Downloads folder.
2. Run (double-click) the **JavaSetup.exe** file and allow the app to make changes to the device.
3. Open the Start menu at the bottom left of your screen. Scroll down the apps to find Java.
4. Select Java and choose Configure Java (Figure 18).

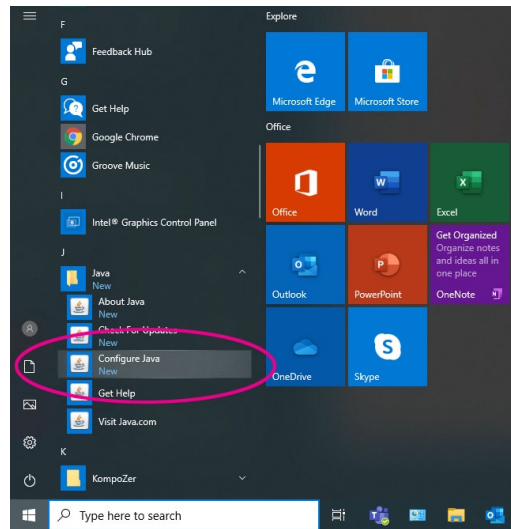


Figure 18 - Select configure Java from the Start Menu

5. In the Java Control panel window (Figure 19), select the Security tab, and press Edit Site List.

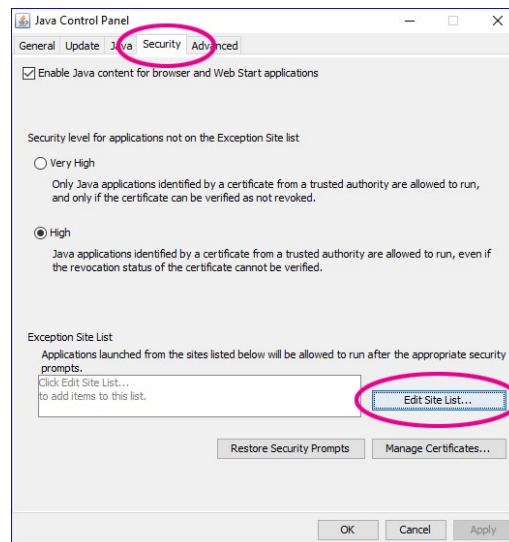


Figure 19 - Java control panel window

6. In the Exception Site List window (Figure 20), click the Add button, then type in the new IP address of the XG-120E. The address must be in the form: “http://xxx.xxx.xxx.xxx. After the IP address is entered. Click OK.

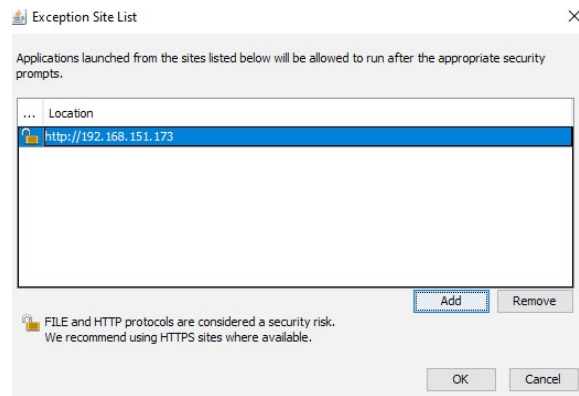


Figure 20 - Add the new IP address

7. A security warning message will appear (Figure 21). Click continue.

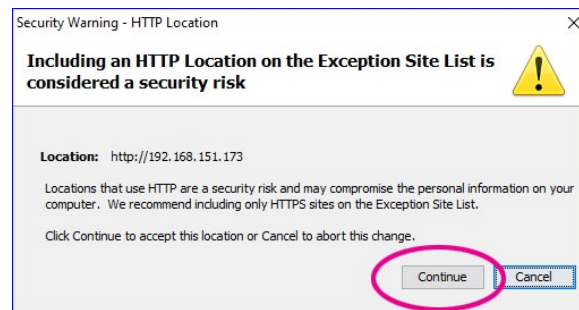


Figure 21 - Java security warning message

8. The new IP address is saved to the Java exception “safe list” (Figure 22). Click OK.

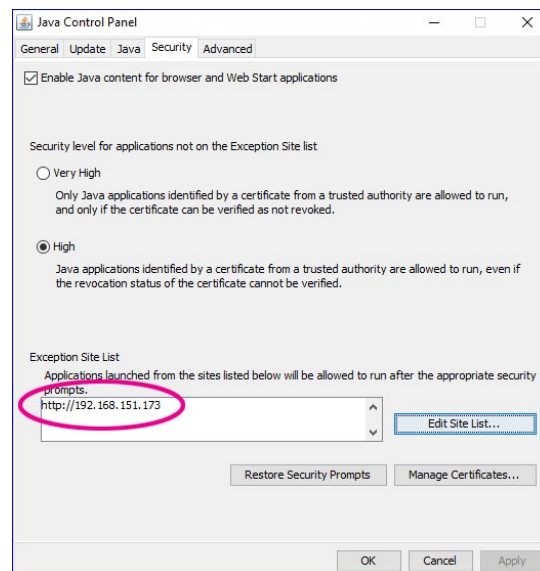


Figure 22 - The new IP address is saved

You are now ready to view XG-120E pressure data over the network.

5.3 VIEWING PRESSURE READINGS OVER THE NETWORK

The XG-120E Java applet will ONLY run on Internet Explorer 11. Other browsers do not use Java applets and will not work.

1. Open Internet Explorer.
2. Type the IP address of the XG-120E into the URL field at the top of the window. Press Enter.
3. The Java applet will start (Figure 23).

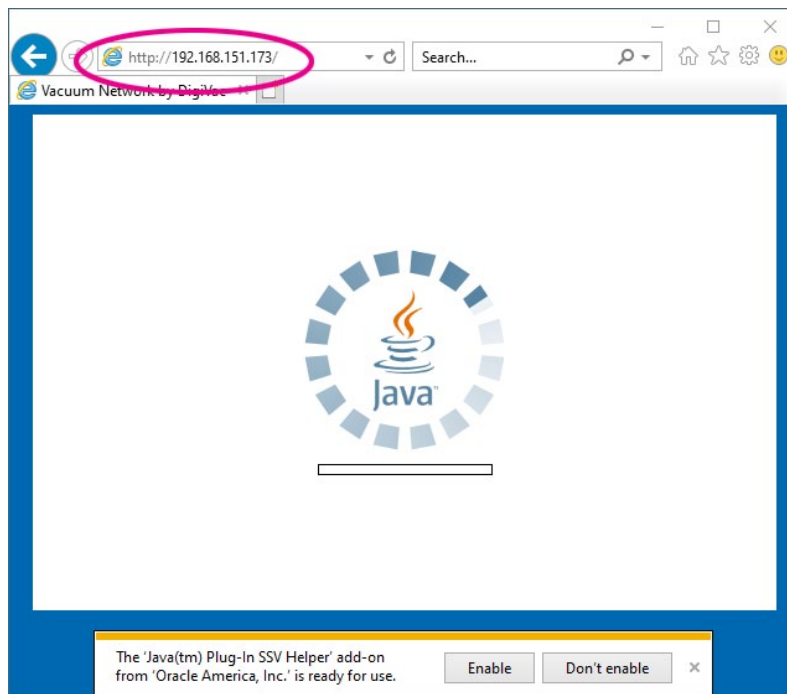


Figure 23 - Java start up screen

4. A browser security warning message will appear (Figure 24). Check Accept, then press Run.

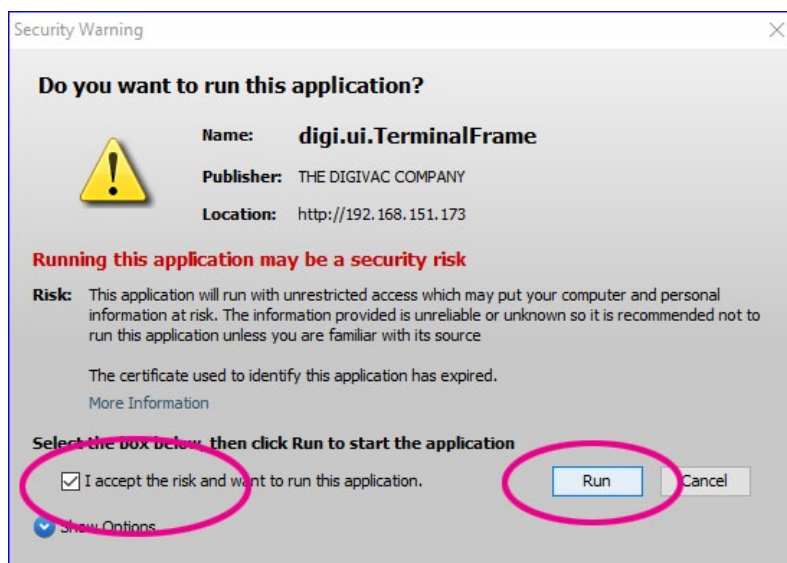


Figure 24 - Browser security warning message

5. Once past the security alert message, the Java applet will run and data will begin to stream. Figure 25 is an example of the XG-120E Control screen view. In this view, pressure data is displayed numerically.

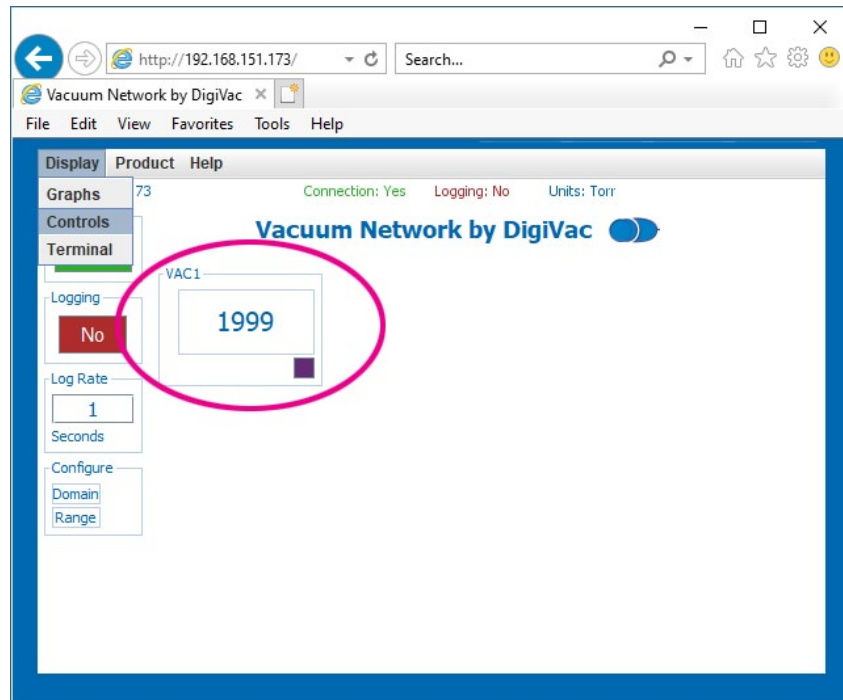


Figure 25 - Control screen view

6. Figure 26 shows the XG-120E Graphs view. In both Figures 25 and 26, no vacuum pump was connected and the TC sensor was at ambient pressure (≈ 760 Torr). Therefore, the XG-120E streamed its maximum value (1999 mTorr).

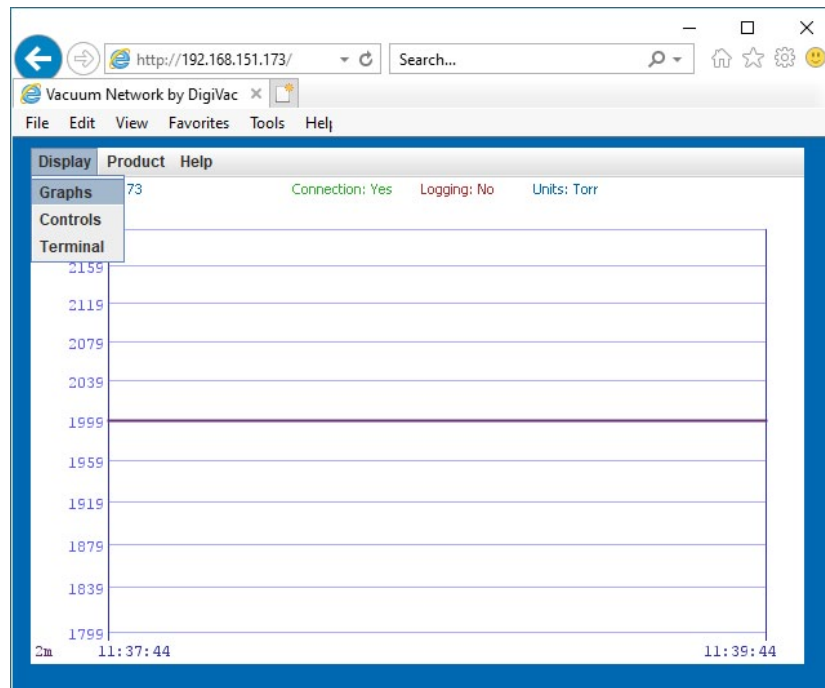


Figure 26 - Graphical screen view

6. SERVICE AND MAINTENANCE

The XG-120(E) gauge controller should give you many years of trouble-free service. There are no regularly scheduled maintenance or calibration intervals. Although field servicing of the gauge is not recommended or required, the gauge tube may occasionally require maintenance or replacement.

A gauge tube can become fouled with oil or other foreign matter during use, which can cause it to give incorrect readings or become completely inoperable. It is often possible to restore the functionality of a contaminated sensor with cleaning. If the contaminant is known, the tube should be filled with a solvent known to break up or dissolve that contaminant. Acetone, methanol or isopropyl alcohol (IPA) are often effective in removing pump oil residue. Commercial carburetor cleaners are very powerful solvents and are highly effective against some contaminants as well. After cleaning, to prevent system contamination, the gauge tube should be completely flushed with a volatile solvent, such as acetone, then completely dried prior to re-installation.

We recommend that a spare sensor be kept on hand and stored in a clean, dry place. In cases of suspect readings, the gauge tube should be cleaned or changed before sending the gauge back to Ideal Vacuum for recalibration.

If consistent accuracy is required, it is recommended that the gauge, tube, cable and power supply be returned to Ideal Vacuum for a yearly calibration check.

6.1 FACTORY ASSISTANCE

Please contact the Ideal Customer Support Team to assist you with any issue regarding the XG-120(E) thermocouple gauge controller or thermocouple gauge tubes. We are here to help.

[Customer Service](#) and [Technical Support](#) is available weekdays, from 8am-5pm, MST.



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