

Turbo-V 81-M

Models: 969-8901 969-8903 969-8904



PLEASE NOTE: We do sell the related products within this literature but we are not connected in any way with the manufacture of your product. We provide this literature for the products we sell and service. They are intended to provide users with the manufactures instructions to operate the equipment in a safe manner.

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- (F) NOTICE ED'EMPLOI
- (E) MANUAL DE INSTRUCCIONES
- (P) MANUAL DE INSTRUÇÕES
- (NL) BEDRIJFSHANDLEIDING
- (DK) INSTRUKSTIONSBOG
- (S) BRUKSANVISNING
- (N) INSTRUKSJON MANUAL
- (FIN) OHJEKÄSIKIRJA
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- (H) FELHASZNÁLÓI KÉZIKÖNYV
- (PL) PODRECZNIK INSTRUKCJI
- (CZ) NÁVOD K POUŽITÍ
- (SK) NÁVOD NA OBSLUHU
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- (GB) INSTRUCTION MANUAL

Turbo-V 81-M





Dear Customer,

Thank you for purchasing a VARIAN vacuum product. At VARIAN Vacuum Technologies we make every effort to ensure that you will be satisfied with the product and/or service you have purchased.

As part of our Continuous Improvement effort, we ask that you report to us any problem you may have had with the purchase or operation of our product. On the back side you find a Corrective Action Request form that you may fill out in the first part and return to us.

This form is intended to supplement normal lines of communications and to resolve problems that existing systems are not addressing in an adequate or timely manner.

Upon receipt of your Corrective Action Request we will determine the Root Cause of the problem and take the necessary actions to eliminate it. You will be contacted by one of our employees who will review the problem with you and update you, with the second part of the same form, on our actions.

Your business is very important to us. Please, take the time and let us know how we can improve.

/Sincerely

Sergio PIRAS

Vice President and General Manager VARIAN Vacuum Technologies

CUSTOMER REQUEST FOR CORRECTIVE / PREVENTIVE / IMPROVEMENT ACTION

TO: VARIAN VACUUM TECHNOLOGIES TORINO - QUALITY ASSURANCE

XXXX - 011 - 9979350 FAX N°: ADDRESS: VARIAN S.p.A. - Via F.Ili Varian, 54 - 10040 Leinì (Torino) - Italy E-MAIL: marco.marzio@varianinc.com NAME COMPANY FUNCTION ADDRESS: TEL. N° : _____ FAX N° : ____ E-MAIL: PROBLEM / SUGGESTION: REFERENCE INFORMATION (model n°, serial n°, ordering information, time to failure after installation, etc.): DATE CORRECTIVE ACTION PLAN / ACTUATION LOG N° _____ (by VARIAN VTT)

XXXX = Code for dialing Italy from your country (es. 01139 from USA; 00139 from Japan, etc.)



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Safety Guideline

for

Turbomolecular Pumps

Turbomolecular pumps as described in the following operating manual contain a large amount of kinetic energy due to the high rotational speed in combination with the specific mass of their rotors.

In case of a malfunction of the system for example rotor/stator contact or even a rotor crash the rotational energy may be released.

WARNING!

To avoid damage to equipment and to prevent injuries to operating personnel the installation instructions as given in this manual should be strictly followed!

GENERAL INFORMATION

This equipment is destined for use by professionals. The user should read this instruction manual and any other additional information supplied by Varian before operating the equipment. Varian will not be held responsible for any events occurring due to non-compliance, even partial, with these instructions, improper use by untrained persons, non-authorized interference with the equipment or any action contrary to that provided for by specific national standards.

The Turbo-V 81-M is a turbo-molecular pump for high and ultrahigh vacuum applications which can pumps any type of noncorrosive gas or gas compound. It is not suitable for pumping liquids or solid particles.

The pumping action is obtained through a high speed turbine (max. 80000 rpm) driven by a high-performance 3-phase electric motor. The Turbo-V 81-M is free of contaminating agents and, therefore, is suitable for applications requiring a "clean" vacuum.

The following paragraphs contain all the information necessary to guarantee the safety of the operator when using the equipment. Detailed information is supplied in the appendix "Technical Information".

This manual uses the following standard protocol:



WARNING!

The warning messages are for attracting the attention of the operator to a particular procedure or practice which, if not followed correctly, could lead to serious injury.



CAUTION

The caution messages are displayed before procedures which, if not followed, could cause damage to the equipment.

NOTE

The notes contain important information taken from the text.

STORAGE

In order to guarantee the maximum level of performance and reliability of Varian Turbomolecular pumps, the following guidelines must be followed:

- when shipping, moving and storing pumps, the following environmental specifications should not be exceeded:
 - temperature range: -20 °C to 70 °C
 - relative humidity range: 0 to 95% (non condensing)
- the turbomolecular pumps must be always soft-started when received and operated for the first time by the cus-
- the shelf life of a turbomolecular pump is 10 months from the shipping date.



CAUTION

If for any reason the shelf life time is exceeded, the pump has to be returned to the factory. Please contact the local Varian Vacuum Sales and Service representative for informations.

PREPARATION FOR INSTALLATION

The Turbo-V 81-M is supplied in a special protective packing. If this shows signs of damage which may have occurred during transport, contact your local sales office.

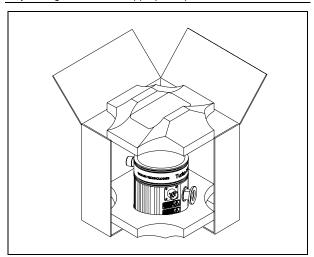
When unpacking the pump, be sure not to drop it and avoid any kind of sudden impact or shock vibration to it.

Do not dispose of the packing materials in an unauthorized manner. The material is 100% recyclable and complies with EEC Directive 85/399.



CAUTION

In order to prevent outgassing problems, do not use bare hands to handle components which will be exposed to vacuum. Always use gloves or other appropriate protection.



NOTE

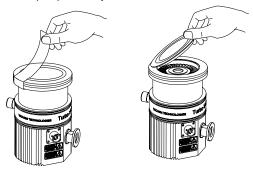
Normal exposure to the environment cannot damage the Turbo-V 81-M. Nevertheless, it is advisable to keep it closed until it is installed in the system, thus preventing any form of pollution by dust.

INSTALLATION



CAUTION!

Do not remove the adhesive and protective cap before connecting the turbopump to the system.



Do not install or use the pump in an environment exposed to atmospheric agents (rain, snow, ice), dust, aggressive gases, or in explosive environments or those with a high fire risk. During operation, the following environmental conditions must be respected:

- maximum pressure: 2 bar above atmospheric pressure
- temperature: from +5 °C to +35 °C (see the diagram pressure-temperature in the appendix "Technical Information")
- relative humidity: 0 95% (non-condensing)

In the presence of magnetic fields the pump must be protected using a ferromagnetic shield. See the appendix "Technical Information" for detailed information.

The Turbo-V 81-M pumps must be used in conjunction with one of the suitable Varian controller and they must be connected to a primary pump (see "Technical Information").

The available controllers are the following:

- Rack controller 81-AG: 969-8988
- Rack controller 81-AG RS232/485: 969-8989
- Rack controller 81-AG Profibus: 969-8990
- PCB 24 V 969-9538

The Turbo-V 81-M can be installed in any position. Fix the Turbo-V 81-M in a stable position connecting the inlet flange of the turbopump to a fixed counter-flange capable of withstanding a torque of 1000 Nm around its axis.

For example the ISO 63 flange can be fixed using high strength steel clamps (as Varian model IC 63250 DCMZ).

The following table shows, for each flange dimension, the necessary number of clamps and the relevant fixing torque.

FLANGE	FIXING DEVICE	N.	FIXING TORQUE
ISO 63	M10 clamps	4	22 Nm
	M8 claws	4	11 Nm

The turbopump with ConFlat inlet flange must be fixed to the vacuum chamber by means of the appropriate Varian hardware. See the appendix "Technical Information" for a detailed description.

NOTE

The Turbo-V 81-M cannot be fixed by means of its base.

CAUTION

The Turbo-V 81-M belongs to the second installation (or overvoltage) category as per directive EN 61010-1. Connect the device to a mains line that satisfy the above category.

For installation of optional accessories, see "Technical Information".

USE

All the instructions to correctly use the turbopump are contained in the controller manual. Read carefully this manual before use the pump.

To obtain better limit pressures it is possible to heat the pump.

While heating the vacuum chamber, the temperature of the inlet flange must not exceed 120 °C for a ConFlat flange and 80 °C for a ISO flange.

While heating always use the water cooling.

WARNING!

Never use the turbopump when the inlet flange is not connected to the vacuum chamber or is not blanked.

Do not touch the turbopump or any of its accessories during the heating process. The high temperatures may cause burns.

CAUTION

Avoid impacts, oscillations or harsh movements of the pump when in operation. The bearings may become damaged.

Use air or inert gas free from dust or particles for venting the pump. The pressure at the vent port must be less than 2 bar (above atmospheric pressure).

For pumping aggressive gases, these pumps are fitted with a special port to allow a steady flow of inert gas (like Nitrogen or Helium) for pump bearing protection (see the appendix "Technical Information").

WARNING!

When employing the pump for pumping toxic, flammable, or radioactive gases, please follow the required procedures for each gas disposal.

Do not use the pump in presence of explosive gases.

MAINTENANCE

The Turbo-V 81-M series pumps does not require any maintenance. Any work performed on the system must be carried out by authorized personnel.

WARNING!

Before carrying out any work on the system, disconnect it from the mains, vent the pump by opening the appropriate valve, wait until the rotor has stopped turning and wait until the surface temperature of the pump falls below 50 °C.

In the case of breakdown, contact your local Varian service center who can supply a reconditioned system to replace that broken down.

NOTE

Before returning the system to the constructor for repairs, or replacement with a reconditioned unit, the "Health and Safety" sheet attached to this instruction manual must be filled-in and sent to the local sales office. A copy of the sheet must be inserted in the system package before shipping.

If a system is to be scrapped, it must be disposed of in accordance with the specific national standards.

DISPOSAL

Meaning of the "WEEE" logo found in labels

terms and conditions of sale.

The following symbol is applied in accordance with the EC WEEE (Waste Electrical and Electronic Equipment) Directive. This symbol (valid only in countries of the European Community) indicates that the product it applies to must NOT be disposed of together with ordinary domestic or industrial waste but must be sent to a differentiated waste collection system. The end user is therefore invited to contact the supplier of the device, whether the Parent Company or a retailer, to initiate the collection and disposal process after checking the contractual



DESCRIPTION OF THE TURBO-V 81-M

The Turbo-V 81-M pump is available in four versions. The difference among the four versions lies purely in the high vacuum connection.

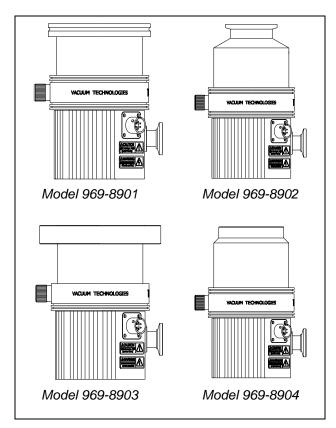
The four versions are:

- Model 969-8901 with ISO 63 high vacuum flange;
- Model 969-8902 with KF 40 NW high vacuum flange;
- Model 969-8903 with ConFlat 4.5" external diameter high vacuum flange;
- Model 969-8904 with ConFlat 2.75" external diameter high vacuum flange.

Pump Description

The pump consists of a high frequency motor driving a turbine fitted with 9 bladed stages and 3 Macrotorr stages. The turbine rotates in an anticlockwise direction when viewed from the high vacuum flange end.

The turbine is made of high-strength aluminium alloy, machined from a single block.



Proceeding from the high vacuum to the forevacuum region, the turbine stages sequence is:

- 1st stage with a blade angle of 40°,
- 2nd stage with a blade angle of 30°,
- 3rd stage with a blade angle of 24°,
- 4th and 5th stages with a blade angle of 18°,
- 6th stage with a blade angle of 14°;
- 7th, 8th and 9th stages with a blade angle of 12°.

The Macrotorr stages are in the form of three discs.

The turbine rotor is supported by permanently lubricated high precision ceramic ball bearings installed on the forevacuum side of the pump.

The static blades of the stator are made of stainless steel. These are supported and accurately positioned by spacer rings.

The Macrotorr stators are in the form of selfpositioning machined discs with pumping channels and an opening restricted by the corresponding rotor discs. These are made of aluminium alloy.

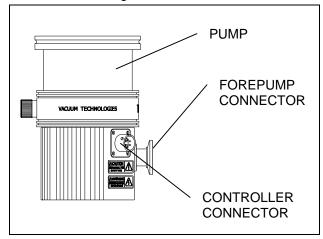
During normal operation, the motor is fed with a voltage of 54 Vac three-phase at 1350 Hz (max). To reduce losses during start-up to a minimum, the frequency increases according to a ramp with a higher initial voltage/frequency ratio.

The pump can be water cooled or air cooled: in the first case the customer can use a dedicated external plate made of nickel-plated brass, in the second case an external optional fan is available.

A thermistor sensor is mounted near the upper bearing to prevent the pump from overheating.

The pump is balanced after assembly with a residual vibration amplitude less than 0.01 μm.

The pump can operate in any position and can be supported on the high vacuum flange. The connection of the forevacuum on the side of the pump is a KF 16 NW flange.



TECHNICAL SPECIFICATION

TECHNICAL SPECIFICATION				
Pumping speed	With ISO 63 or CFF 4.5" N ₂ : 77 l/s He: 65 l/s H ₂ : 50 l/s	With KF 40 NW or CFF 2.75" N ₂ : 50 l/s He: 56 l/s H ₂ : 46 l/s		
Compression ratio	N_2 : 3 x 10 ⁸ He: 8 x 10 ⁴ H_2 : 7 x 10 ³			
Base pressure * (with recommended forepump)	mechanical: 5 x 10 ⁻¹⁰ mbar (3.8 x 10 ⁻¹⁰ Torr) diaphragm: 5 x 10 ⁻⁹ mbar (3.8 x 10 ⁻⁹ Torr)			
Inlet flange	ISO 63 KF 40 NW CFF 4.5" O.D. CFF 2.75" O.D.			
Foreline flange	KF16 NW			
Rotational speed	1350 Hz (max)			
Start-up time	< 60 seconds			
Cooling requirements	Natural air convection Forced air or water optional			
Recommended forepump	mechanical: Varian DS 42 – DS 102 dry pump: Varian SH 100			
Operating position	any			
Coolant water	flow: 10 l/h (0.05 GPM) temperature: + 15 °C to + 35 °C pressure: 2 to 4 bar (30 to 60 Psi)			
Operating ambient temperature with natural air convection	+5 °C to +25 °C			
Operating ambient temperature with forced air cooling or water	+5 °C to +35 °C			
Bakeout temperature	120° C at inlet flange max. (CF flange) 80° C at inlet flange max. (ISO flange)			

Vibration level (displacement)	< 0.01 μm at inlet flange
Noise level	≤ 45 dB (A) at 1 meter
Compliance with:	UNI EN 292-1 UNI EN 292-2 EN-CENELEC 55011 IEC 1000-4-2 (ex 801-2) IEC 1000-4-3 (ex 801-3) IEC 1000-4-4 (ex 801-4) EN 61010-1 (IEC 1010-1) EN 1012-2
Storage temperature	-20° C to +70° C
Input	76 Vac, three phase, 1350 Hz (max) 100 W max
Lubricant	permanent lubrication
Installation category	II
Pollution degree	2
Storage temperature	- 20° C to + 70° C
Weight kg (lbs):	ISO 63: 2 (4.4) CFF 4.5": 2.98 (6.57)

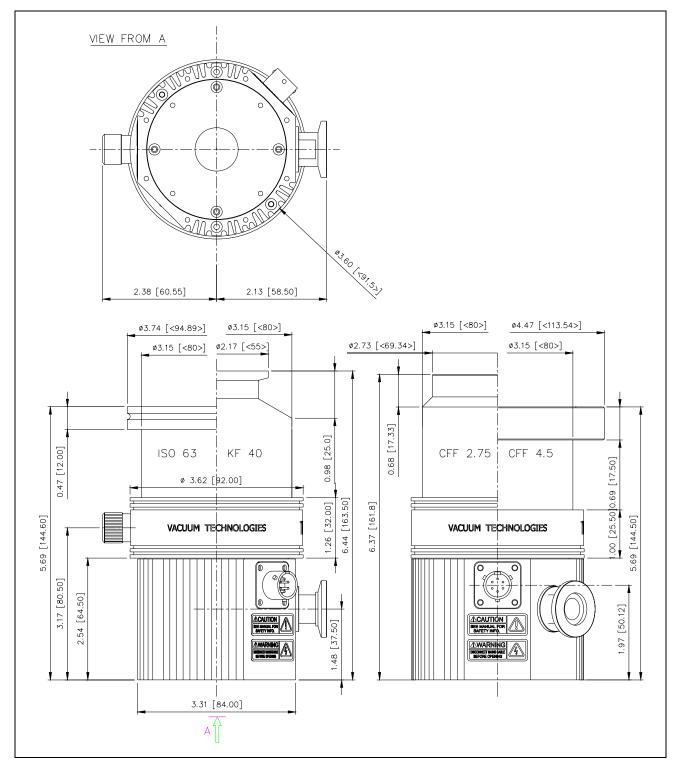
^{* (}According to standard DIN 28 428, the base pressure is that measured in a leak-free test dome, 48 hours after the completion of test dome bake-out, with a Turbopump fitted with a Con-Flat flange and using the recommended pre-vacuum pump)

NOTE

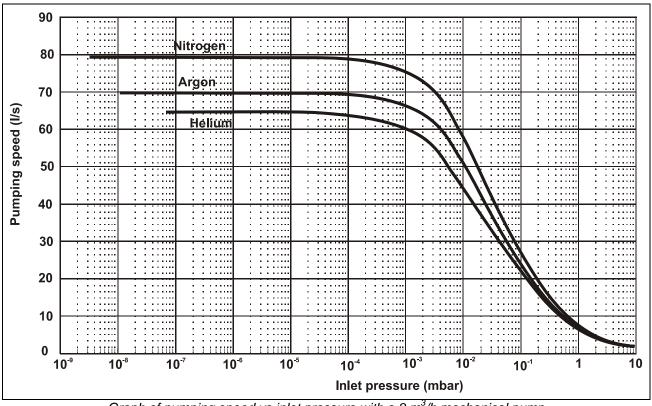
When the Turbo-V 81-M has been stored at a temperature less than 5°C, wait until the system has reached the above mentioned temperature.

TURBO-V 81-M OUTLINE

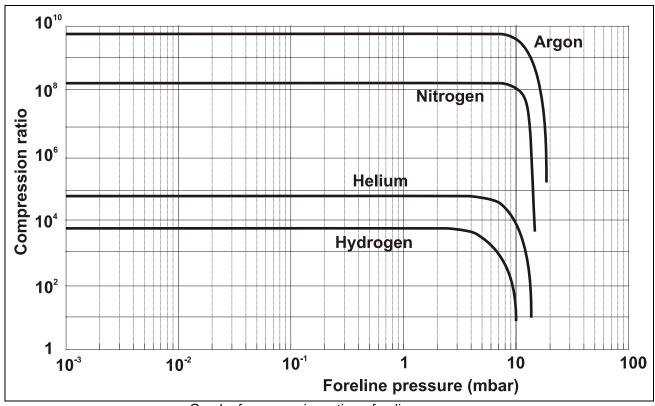
The following figure shows the Turbo-V 81-M outlines (dimensions are in inches [mm]).



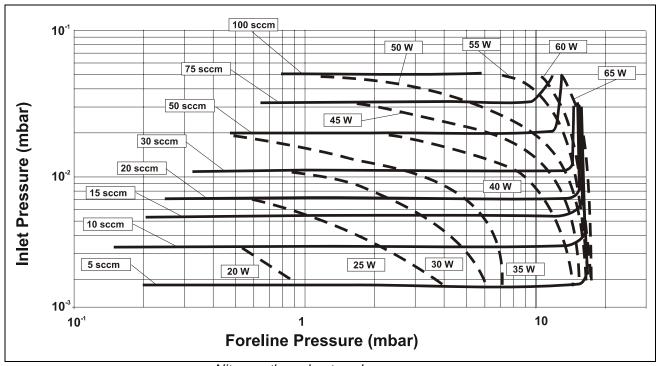
Turbo-V 81-M outline



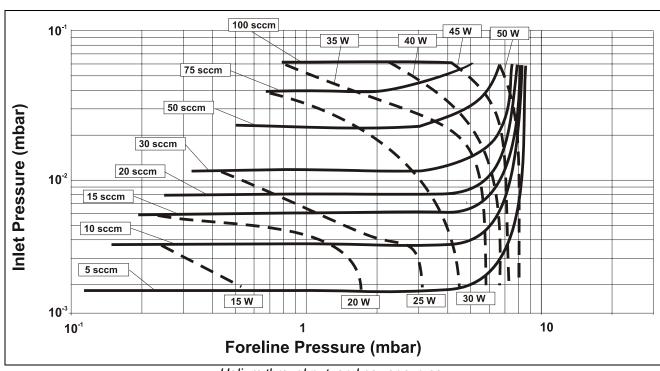
Graph of pumping speed vs inlet pressure with a 8 m³/h mechanical pump



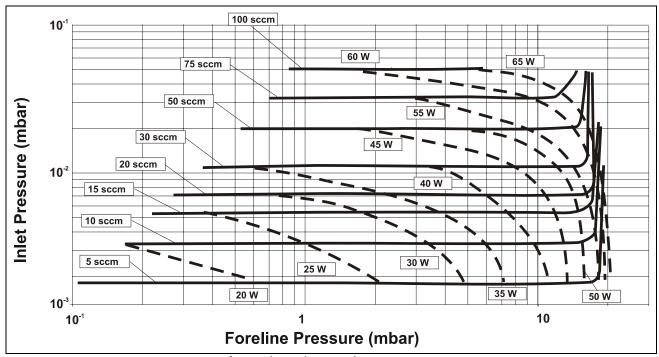
Graph of compression ratio vs foreline pressure



Nitrogen throughput and power curves

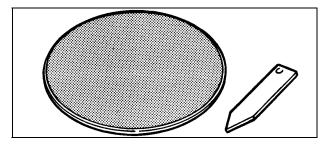


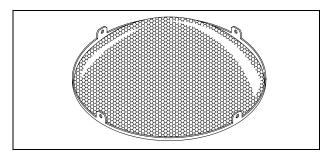
Helium throughput and power curves



Argon throughput and power curves

INLET SCREEN INSTALLATION

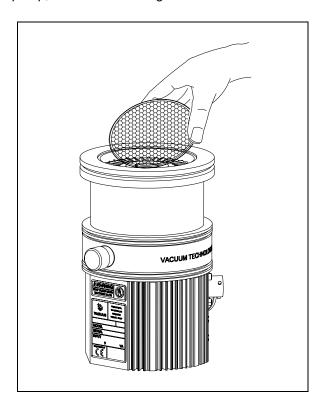




The inlet screens mod. 969-9300 and 969-9309 prevent the blades of the pump from being damaged by debris greater than 0.7 mm diameter.

The inlet screen, however, does reduce the pumping speed by about 10%.

The inlet screen is fitted in the upper part of the pump, as shown in the figure.

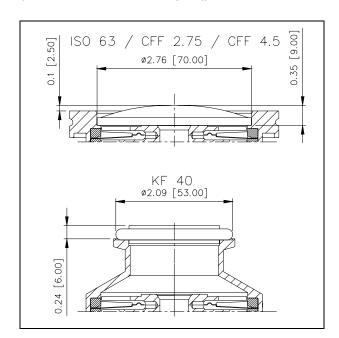


The screen can be mounted on each pump.

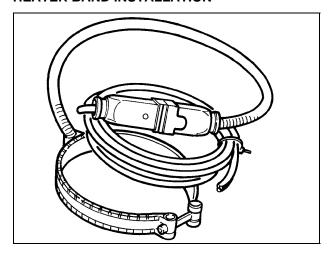
The screen can be removed as shown in the following figure.



The following figure shows the overall flange dimensions with the protection screen fitted on pump with ISO flange and pump with CFF flange (dimensions are in inches [mm]).



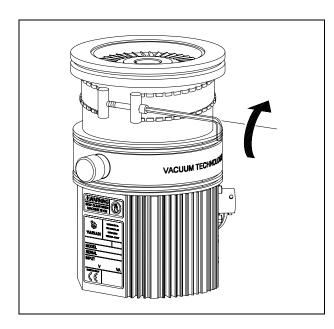
HEATER BAND INSTALLATION



The heater band model 969-9801 and 969-9802 can be used to heat the pump casing when a bakeout is needed.

The heater band is applied to the upper part of the pump casing, as shown in the figure, and heats it to a temperature of about 80° C.

The heater band must be mounted such that there is perfect thermal contact with the pump wall to obtain fast and efficient heating.



Switch on the heater while the turbopump is in operation. In the event of turbopump overheat, the pump will be automatically cut out by the thermistor sensor.

NOTE

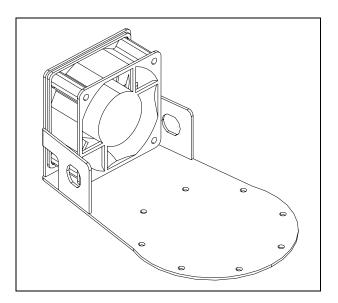
The turbopump must be "baked" only when operating with an inlet pressure less than 10⁻⁴ mbar and with water cooling.

CAUTION

If the chamber of the system is "baked" at a high temperature, a shield should be installed to prevent thermal radiation heating the high vacuum flange on the pump. The maximum temperature allowed for the inlet flange is 120° C.

AIR COOLING KIT INSTALLATION

An air cooling kit (mod. 969-9290) is available for cooling the pump during heavy operational conditions and whenever the natural air convection is not sufficient.



Fan specifications:

air flow: 9 l/s (10 CFM)input voltage: 24 Vdc

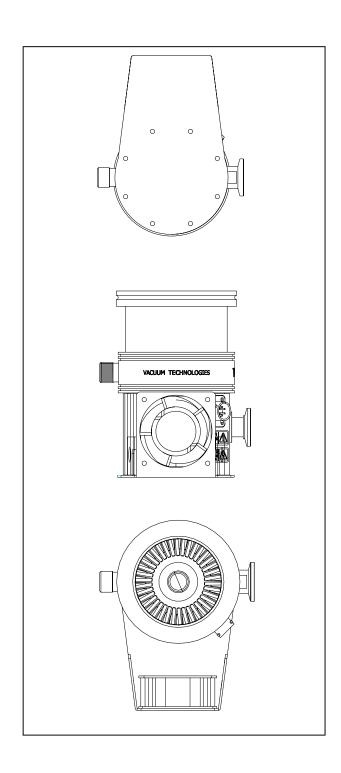
- dimensions: 60 x 60 x 25 mm

power: 2.10 W

The fan bracket is shaped so that it can be mounted close to the pump and in different positions.

To fix the fan to the Turbo-V 81-M case execute the following procedure (see the following figure):

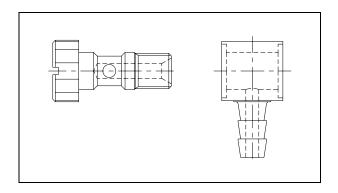
- 1. Fix the fan to the suitable bracket by means of the furnished screws;
- 2. Fix the bracket to the pump body;
- 3. Connect the fan supply to the P4 connector of the controller.



WATER COOLING KIT INSTALLATION

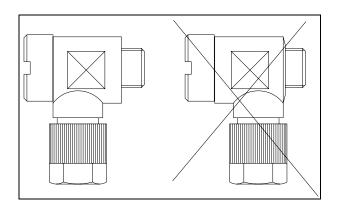
Two types of water cooling kits are available to be mounted when the pump is used under heavy load conditions or when air cooling is insufficient.

The two model part numbers are: 969-9823 (metallic model), and 969-9824 (plastic model).



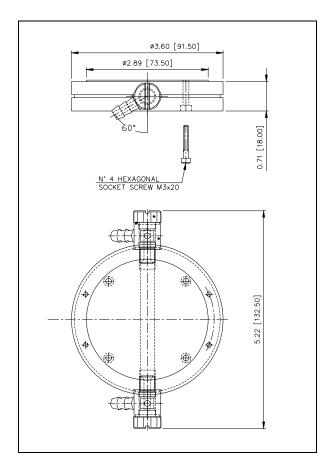
CAUTION

The items of the plastic model kit must be assembled as shown in the following figure

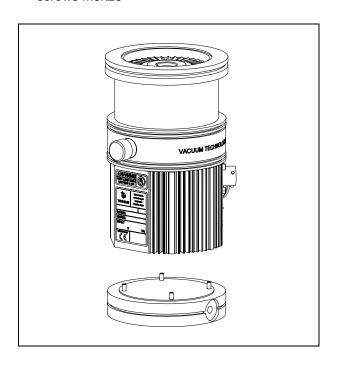


The assembled kit must be screwed into the suitable holes of the pump body with a recommended closing torque of 5 Nm.

The water kit is assembled as shown in the figure.



 Connect the plate to the pump bottom with four screws M3x20



2. Assemble the metal or the plastic kit as shown.

Cooling may be carried out either through an open circuit with eventual discharge of the water, or using a closed circuit cooling system.

The water temperature must be between +15 °C and +35 °C, with an inlet pressure between 2 and 4 bar.

NOTE

The water electrical conductance must be \leq 500 μ s/cm. When the conductance is higher, in closed water circuit, the use of up to 20% of Ethyl-Glycole is suggested.

VENT ACCESSORIES

The vent valve allows to avoid undesired venting of the pump during temporary power failure and enables an automatic vent operation.

There are several vent valves available and each vent valve has to be driven by its own control unit.

NOTE

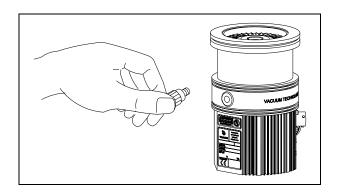
Refer to the Vent Valve Model Selection table to choose the valve and the related control unit.

NOTE

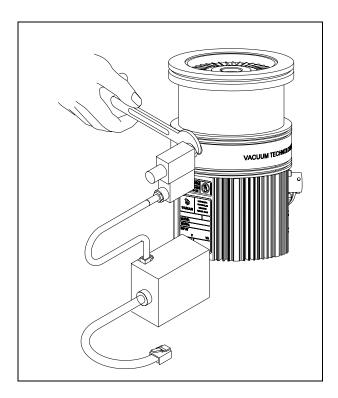
Refer to the control unit manual for the pumpvalve-controller interconnections.

Refer to the vent valve manual and follow the instructions to properly vent the turbomolecular pump.

To install the vent valve, unscrew the threaded plug (see figure below).



Then screw the vent valve into the pump and tighten it using a 16 mm hexagonal spanner with a torque of 2.5 Nm.



CAUTION

Do not overtighten the valve as this may damage the thread on the pump.

Then connect the cable from the valve to the suitable connector on the controller.

VIBRATION ISOLATOR INSTALLATION

Two vibration isolators for ISO and CFF inlet flange version pumps are available as accessories.

The two model part numbers are the following:

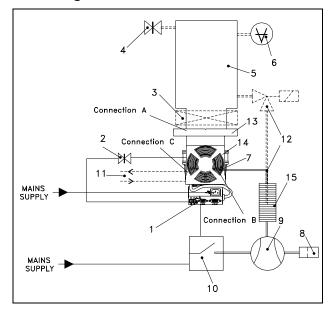
- model 969-9375 for ISO 63 flange;
- model 969-9376 for CFF 4.5" flange.

They typically reduce the vibration transmitted from the Turbo-V 81-M to the system by a factor of 20.

Please refer to the relevant instruction manual.

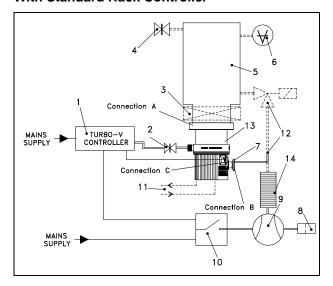
TYPICAL LAYOUT DIAGRAM

With Navigator Controller



- 1. Turbo-V Navigator controller
- 2. Vent valve
- 3. Vacuum pump shut-off valve (optional)
- 4. System vent valve (optional)
- 5. Vacuum chamber
- 6. Ionization gauge
- 7. Fore-vacuum pump connecting flange
- 8. Oil mist eliminator
- 9. Fore-vacuum pump with internal one-way valve
- 10. Fore-vacuum pump control relay
- 11. Connection for water cooling
- 12. Roughing line with valve (optional)
- 13. Turbopump
- 14. Fan
- 15. Flexible connection

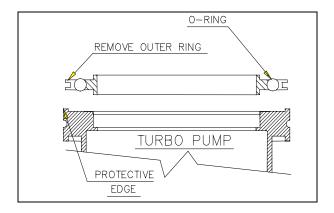
With Standard Rack Controller



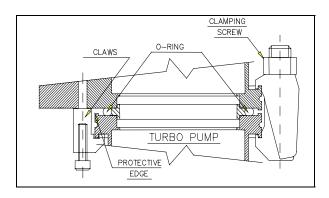
- 1. Turbo-V standard rack controller
- 2. Vent valve
- 3. Vacuum pump shut-off valve (optional)
- 4. System vent valve (optional)
- 5. Vacuum chamber
- 6. Ionization gauge
- 7. Fore-vacuum pump connecting flange
- 8. Oil mist eliminator
- 9. Fore-vacuum pump with internal one-way valve
- 10. Fore-vacuum pump control relay
- 11. Connection for water cooling
- 12. Roughing line with valve (optional)
- 13. Turbopump
- 14. Flexible connection

Connection A - HIGH VACUUM FLANGE

To connect the Turbo-V 81-M pump to the ISO inlet flange, remove the outer ring and position the centering ring as shown in the figure.



Then fix the two flanges with the clamps or claws as shown in the figure.



For ConFlat flange connections we recommend using Varian hardware.

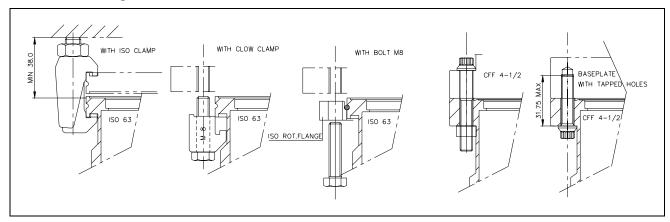
To facilitate assembly and dismantling, apply Felpro C-100 high temperature lubricant to the screw threads protruding from the flange and between the nuts and flange.

Attach the units and tighten each one in turn. Repeat the sequential tightening until the flange faces meet.

CAUTION

Exercise care when tightening nuts and bolts to avoid creating dents in the envelope as this may cause the pump rotor to lock.

Connection configurations



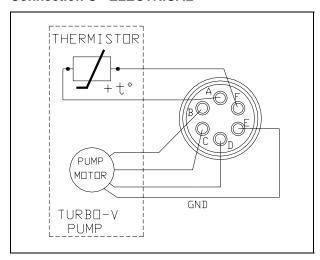
Connection B - FORE-VACUUM PUMP

A flange KF 16 NW is available to connect the Turbo-V 81-M pump to the fore-vacuum pump. A hose or vacuum approved pipe can be used. If a rigid pipe is used, any vibration generated by the mechanical pump must be eliminated through the use of bellows.

NOTE

The Turbo-V 81-M pump is characterized by its high compression ratio also for oil vapors. When using a mechanical oil-sealed pump, it is advisable to install a suitable trap between the turbopump and the fore-vacuum pump in order to prevent oil backstreaming.

Connection C - ELECTRICAL



The turbopump is connected to the controller through an 6-pin connector. Pins B, C and D are the 3-phase supply to the motor, pins A and F are connected to the temperature sensor (NTC type, $30~\text{K}\Omega$ resistance at 25° C) and pin E is connected to the pump ground.

If the temperature sensor is disconnected, the pump will not start. To prevent damage to the pump when the temperature exceeds 60° C, the sensor automatically cuts out the power supply.

PUMP USED IN PRESENCE OF MAGNETIC FIELDS

Magnetic fields induce eddy currents in the rotor of a turbomolecular pump that tend to oppose to its rotation.

The result is increased electrical power consumption by the motor, most of which is dissipated in the rotor.

Since the rotor is not in contact with the stator the above power can leave the rotor mainly by radiation and hence the rotor may be overheated while static parts of the pump remain cool.

This effect is strongly dependant from the intensity, time function and distribution of the magnetic field.

In general, therefore, an increase in pump current can be expected.

If this increase is lower than 50% of the current value drawn by the motor in high vacuum operation, no particular problem should be expected.

However if the effect is grater, than the case should be carefully reviewed by Varian's specialist. As a matter of fact, in case of high magnetic fields, also important forces might be generated and applied to the rotor.

ACCESSORIES AND SPARE PARTS

DESCRIPTION	PART NUMBER
Inlet screen, DN 40	969-9309
Inlet screen, DN 63	969-9300
Heater band 220 V	969-9801
Heater band 120 V	969-9802
Metallic water cooling kit	969-9823
Plastic water cooling kit	969-9824
Air cooling kit (0.5 m cable)	969-9290
Air cooling kit extension cable (5 m)	969-9940
Pump extension cable	969-9942
Vibration damper DN 63	969-9375
Vibration damper CFF 4.5"	969-9376
Mechanical pump DS 102	949-9315
Mechanical pump DS 42	949-9309
Dry scroll SH 100	SH01001 UNIV
Rack controller 81-AG base	969-8988
Rack controller 81-AG RS232/485	969-8989
Rack controller 81-AG Profibus	969-8990
PCB 24 V	969-9538

For a complete overview of Varian's extensive product lines, please refer to the Varian catalog.

VENT VALVE MODEL SELECTION TABLE

CONTROL UNIT MODEL	VENT VALVE PART NUMBER
Turbo-V 70 Rack controller (P/N 969-9405, 969-9505)	969-9843
V70 Navigator (P/N 969-8970, 969-8971)	969-9834
Rack controller 81-AG (any version)	N.O. 969-9844



Request for Return



- 1. A Return Authorization Number (RA#) **WILL NOT** be issued until this Request for Return is completely filled out, signed and returned to Varian Customer Service.
- 2. Return shipments shall be made in compliance with local and international **Shipping Regulations** (IATA, DOT, UN).
- 3. The customer is expected to take the following actions to ensure the **Safety** of workers at Varian: (a) Drain any oils or other liquids, (b) Purge or flush all gasses, (c) Wipe off any excess residues in or on the equipment, (d) Package the equipment to prevent shipping damage, (for Advance Exchanges please use packing material from replacement unit).
- 4. Make sure the shipping documents clearly show the RA# and then return the package to the Varian location nearest you.

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Asia and ROW

Varian Vacuum Technologies Local Office

CUSTOMER INFORMATION

Company name:				
Contact person: Name:		Tel:		
Fax:		E-Mail:		
Ship Method:	Shipping Collect #: .		P.O.#:	
Europe only: VAT reg. Number:		<u>USA only</u> :	Taxable	☐ Non-taxable
Customer Ship To:		Customer Bill To: .		
		•		
PRODUCT IDENTIFICATION				
Product Description	Varian P/N	Varian S/	N	Purchase Reference
TYPE OF RETURN (check appropri				
☐ Paid Exchange ☐ Paid Repair ☐ Credit ☐ Shipping Er		_	• •	☐ Loaner Return ☐ Other
	Evaluation K	eturii	uon	
HEALTH and SAFETY CERTIFIC	CATION			
Varian Vacuum Technologies CA RADIOACTIVITY. Call Varian Co				
The equipment listed above (check of	ne):			
☐ HAS NOT been exposed to a	ny toxic or hazardous ma	terials		
OR				
☐ <u>HAS</u> been exposed to any to			lection, check	boxes for any materials that
equipment was exposed to, check				—
		nable		-
List all toxic or hazardous n	lateriais. Include product	name, cnemicai nam	e and chemica	i symbol or formula.
	<u></u>		•••••	
Print Name:	Custom	er Authorized Signat	ure:	
Print Title:	Date:	/		
NOTE: If a product is received at Varia will be held responsible for all costs in employees as well as to any third party of	ncurred to ensure the safe h	andling of the product	, and is liable fo	or any harm or injury to Varian
Do not write below this line				
Notification (RA)#:	Custom	ner ID#:	Equipn	nent #:



Request for Return



FAILURE REPORT

TURBO PUMPS and TURI	BOCONTROLLERS					
		POSITION		PARAMETERS		
☐ Does not start	☐ Noise	☐ Vertical		Power:	Rotational Speed:	
☐ Does not spin freely	☐ Vibrations	Horizontal		Current:	Inlet Pressure:	
☐ Does not reach full speed	☐ Leak	_	side-down	Temp 1:	Foreline Pressure:	
Mechanical Contact	Overtemperature			Temp 2:	Purge flow:	
☐ Cooling defective				OPERATION TIME:		
TURBOCONTROLLER EN	RROR MESSAGE:			0121011101		
ION PUMPS/CONTROLL	ERS		VALVE	S/COMPONENTS	3	
Bad feedthrough	Poor vacuum			seal leak	Bellows leak	
☐ Vacuum leak	☐ High voltage problem		_	oid failure	☐ Damaged flange	
☐ Error code on display	Other			ged sealing area	☐ Other	
	Other					
Customer application:			Custome	r application:		
LEAK DETECTORS				MENTS		
☐ Cannot calibrate	☐ No zero/high backrou	nd	☐ Gauge	e tube not working	☐ Display problem	
☐ Vacuum system unstable	Cannot reach test mod	mode Comr		nunication failure	☐ Degas not working	
☐ Failed to start	Other	□Error		code on display	Other	
Customer application:		Customer application:				
l constant upper	Customer appreciation.					
PRIMARY PUMPS			DIFFUS	ION PUMPS		
Pump doesn't start	☐ Noisy pump (describe	(e)	Heate		☐ Electrical problem	
☐ Doesn't reach vacuum	Over temperature		I —	n't reach vacuum	☐ Cooling coil damage	
Pump seized			-		Other	
•	☐ Other ☐ Vacuu					
Customer application:	application: Custom		r application:			
	FAILUR	E DES	SCRIPTIO	N		
(Please describe	e in detail the nature of the	malfunc	ction to assist	us in performing fa	ailure analysis):	

NOTA: Su richiesta questo documento è disponibile anche in Tedesco, Italiano e Francese.

REMARQUE: Sur demande ce document est également disponible en allemand, italien et français.

HINWEIS: Auf Aufrage ist diese Unterlage auch auf Deutsch, Italienisch und Französisch erhältlich.

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