

DuoLine™

Rotary Vane Pump



DUO 10 M
DUO 10 MC

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1 About this manual

1.1 Validity

This operating manual is for customers of Pfeiffer Vacuum. It describes the functioning of the designated product and provides the most important information for safe use of the unit. The description follows applicable EU guidelines. All information provided in this operating manual refer to the current state of the product's development. The documentation remains valid as long as the customer does not make any changes to the product.

Up-to-date operating instructions can also be downloaded from www.pfeiffer-vacuum.net.

Applicable documents

| DUO 10 M/MC | Operating instructions |
|---|----------------------------|
| Safety information for vacuum pumps "Safety Guide" | PT 0300 BN* |
| Declaration of Conformity | Part of this document |
| Operating instructions for accessories (order-specifically) | see section "accessories"* |

*also available via www.pfeiffer-vacuum.net

1.2 Conventions

Safety instructions

evaluations and hazard analyses and are oriented on international certification standards as specified by UL, CSA, ANSI Z-535, Semi-S1, ISO 3864 and DIN 4844. In this document, the following hazard levels and information are considered:

| DANGER |
|--|
| Immediate danger Death or very severe injuries occur. |
| WARNING |
| Possible danger Death or injuries may occur. |
| CAUTION |
| Possible danger Medium to slight injuries may occur. |
| Command or note Command to perform an action or information about properties, the disregarding of which may result in damage to the product. |

Piktograph definitions



Prohibition of an action or activity in connection with a source of danger, the disregarding of which may result in serious accidents.



Warning of a displayed source of danger in connection with operation of the unit or equipment.



Command to perform an action or task associated with a source of danger, the disregarding of which may result in serious accidents.

Instructions in the text

→ Work instruction: here you have to do something.

Abbreviations used

C version: Corrosive gas version

Symbols used

The following symbols are used consistently throughout in all illustrations:

- ① Vacuum flange
- ② Exhaust flange
- ③ Gas ballast valve
- ⚡ Power connection

2 Safety

2.1 Safety precautions



NOTE

Duty to inform

Each person involved in the installation, operation or maintenance of the vacuum pump must read and observe the safety-related parts of these operating instructions.

- Absolute observe the safety information for vacuum pumps (PT 0300 BN) !
- The operator is obligated to make operating personnel aware of dangers originating from the vacuum pump, the pumped medium and the entire system.

- Do not expose any body parts to the vacuum.
- Observe the safety and accident prevention regulations.
- Check regularly that all safety precautions are being complied with.
- Do not carry out any unauthorised modifications or conversions to the pumps.
- Depending on the operating and ambient conditions, the surface temperature of the pumps may rise above 70 °C. Use suitable finger guards if necessary.
- When returning the pumps to us please note the instructions in the Service section.

The following safety instructions are only valid for the disassembly of the drive system for a vacuum pump with a magnetic coupling:

- When disassembling the drive system from the pump housing, the strong magnetic field may influence the function and operational reliability of electrical and electronic devices.
- Persons with cardiac pacemakers must keep away from the magnetic coupling. Danger to life!
- Disassembled magnetic couplings must be kept away from computers, data storage media and other electronic components.
- Keep the disassembled components of the magnetic coupling separate at all times. Danger of crushing!
- Do not allow any magnetised parts into the vicinity of the magnetic coupling. Danger of injury!

2.2 Proper use



NOTE

CE conformity

The manufacturer's declaration of conformity becomes invalid if the operator modifies the original product or installs additional components.

- Following installation into a plant and before commissioning, the operator must check the entire system for compliance with the valid EU directives and reassess it accordingly.

- The vacuum pump may only be used to generate a vacuum.
- Installation, operating and maintenance regulations must be complied with.
- Other accessories than those described in this manual must not be used without the agreement of Pfeiffer Vacuum.

2.3 Improper use

Improper use will cause all claims for liability and guarantees to be forfeited. Improper use is deemed to be all use for purposes deviating from those mentioned above, especially:

- Pumping of corrosive gases (exception: pumps in C version).
- Pumping of explosive media.
- Operation of the pump in potentially explosive areas.
- Pumping of gases containing impurities such as particles, dusts and condensate; note the vapour compatibility levels of the pump.
- Pumping of substances that tend to sublime.
- Use of the vacuum pump to generate pressure.
- Pumping of liquids.
- The use of operating fluids not specified by Pfeiffer Vacuum.
- Connection to pumps or units which are not suitable for this purpose according to their operating instructions.
- Connection to units which have exposed voltage-carrying parts.

3 Transport and storage

3.1 Transport

Transport instructions

- ➔ Remove the locking cap from the vacuum and exhaust flange immediately before connecting!
 - Check the protective strainer, paying attention to the o-ring.
- ➔ Use only the handle or the crane eye on the top side of the pump to lift the pump.
 - Is the pumps weight > 25 kg lift the pump by a crane.

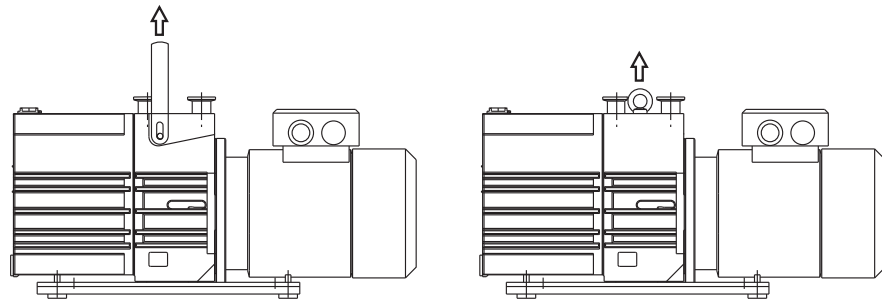


Fig. 1: Transporting the pump

3.2 Storage

- ➔ Check that all the openings on the pump are securely closed.
- ➔ Store the pump in a cool, dry place; preferably at room temperature (approx. 20°C).
 - For a longer period of storage, seal the pump in a PE bag with drying agents enclosed.
 - For a period of storage longer than one year, it is recommended to carry out maintenance and change the operating fluid.

4 Product description

4.1 Product identification

To correctly identify the product when communicating with Pfeiffer Vacuum, always have the information from the rating plate available and use it:

- Pump model and model number
- Serial number
- Type and amount of operating fluid
- Date of manufacture

Please find the voltage range and motor-related data on the separately attached motor rating plate.

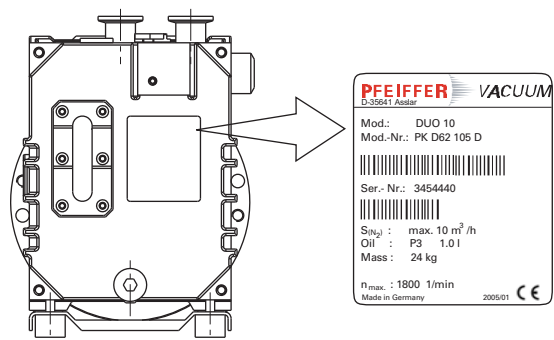


Fig. 2: Product identification on the rating plate

Scope of delivery

- Pump with motor (power cord/power switch --> dependent on the motor type)
- Operating fluid P3 (for standard pump)
- Cone strainer and centering ring with O-ring
- Locking cap for vacuum and exhaust flange
- Operating instructions

Differences between the pump type

| Pump type | Pump versions |
|-----------|--|
| DUO 10 M | Standard version of pump |
| DUO 10 MC | C version of pump; differences from the standard version: <ul style="list-style-type: none">• Operating fluid F4• Encapsulated can of the magnetic coupling at the pump system• Vane material changed• Gas ballast valve with dosable flushing gas connection |

4.2 Function

The vacuum pumps of the DuoLine® are dual stage rotary vane pumps and are used primarily for rough and medium vacuum applications. The pumps are fitted with a hydraulically controlled vacuum safety valve which, when the pump is at a stillstand, closes the vacuum chamber vacuum tight and at the same time vents the pump. The integrated magnetic coupling functions free of contact and friction. Therefore it is not subjected to any mechanical wear and is completely maintenance free compared to a conventional shaft feedthrough.

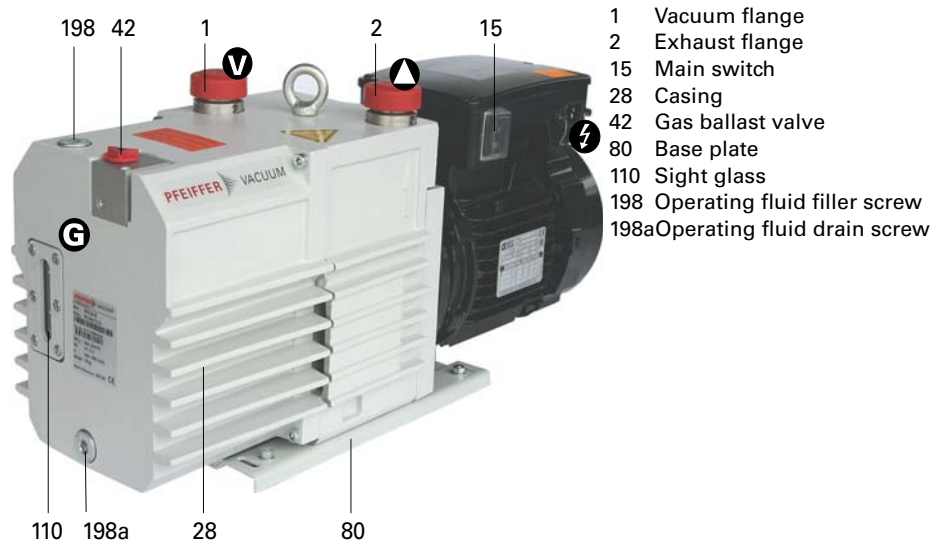


Fig. 3: Rotary Vane Pump DUO 10 M

5 Installation

5.1 Setting up the pump

Installation location

When installing the pump, observe the following conditions:

- Note the load-bearing capacity of the mounting surface.
- Maximum installation altitude 2000 m (above mean sea level)
- Permissible ambient temperature: +12 ... 40°C
- Maximum relative humidity 85%

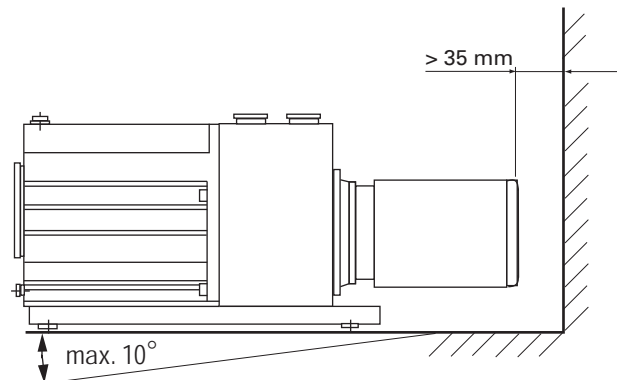


Fig. 4: Setting up

- Fill up with operating fluid before operating the first time (*see p. 15, chap. .*).
 - Amount and type according to rating plate
- Always place the pump on a firm, even surface.
 - Where stationary installation is involved, anchor the pump on site.
- When installing the pump in a closed housing, ensure there is sufficient air circulation.
 - Sightglass and gas ballast valve must be visible and readily accessible.
 - Voltage and frequency information given on the motor rating plate must be visible.

5.2 Connecting the vacuum side

- Remove locking cap from the vacuum flange;
 - pay attention to the cone strainer and the respective O-ring in the intake port.
- The connection between the pump and the recipient should be kept as short as possible.
 - Depending on the pump type, use metallic hoses or PVC hoses with flange connections.
 - Separators, filters etc. may be installed upstream to protect the pump (*see accessories*). However, please observe the loss of pumping capacity due to the conductivity of the accessories.

5.3 Connecting the exhaust side



CAUTION

High pressure in the exhaust line!

Danger of damage to the seals and danger of the pump bursting.

- Install the line without shut-off valves on the exhaust side.
- If there is danger of a build-up of excess pressure (> 1500 mbar abs.) in the lines, observe all official accident prevention safety regulations.
- If the exhaust gases are being extracted, the exhaust pressure must be at least 250 mbar greater than the pressure at the intake side.

- Choose the cross-section of the exhaust line to be at least the size of the nominal connection diameter of the vacuum pump's exhaust connection.
- Piping to the pump must be suspended or supported.
 - Physical forces from the piping system must not be allowed to act on vacuum pumps.
- Lay piping from the pump sloping downward so that no condensate can flow back into the pump; otherwise fit a condensate separator.
 - If an air trap is created in the system, then a device for draining condensation water must be provided at the lowest point.



WARNING

Emission of toxic substances from the exhaust!

Danger of poisoning from emitted gases or vapours, which can be detrimental to health and/or can pollute the environment, depending on the particular application.

- Comply with the applicable regulations when working with toxic substances.
- Only officially approved filter systems may be used to separate and remove these substances.

5.4 Connecting to the mains power supply

Depending on the pump type, different motor versions are possible:

- Single phase motor for fixed voltage with a built-in thermal protection switch, mains switch and connecting cable.
- Single phase motor with switchable broad range voltage motor with a built-in thermal protection switch and mains connection socket.
- Three phase motor (without switch and mains cable).



DANGER

Voltage-bearing elements

Danger to life from electric shock.

- The electrical connection can be carried out only by trained and authorised electricians.
- Ensure the system is adequately earthed.



CAUTION

Excess voltage!

Danger of destroying the motor.

- Power connections must comply with local regulations. Voltage and frequency information given on the motor rating plate must correspond to the mains voltage and frequency values.
- To protect the motor and supply cable in case of malfunction, mains fuse protection must be implemented.



WARNING

Danger of injury from moving parts!

After power failure or motor shutdown due to overheating, the motor may restart automatically.

- Secure the motor so that it cannot be switched on while any work is being performed on the pump.
- If necessary, dismantle the pump from the installation for inspection.



NOTE

The transmission power of the pump's magnetic coupling is so great that there is no overload protection for the motor.

Single phase broad range voltage motor

- The mains voltage must be determined on-site each time before the pump is installed or moved to a different location.



NOTE

Overvoltage!

An incorrect voltage range setting can damage the motor.

- Disconnect the pump from the power supply.
- Only change the voltage range when the pump is disconnected from the power mains.

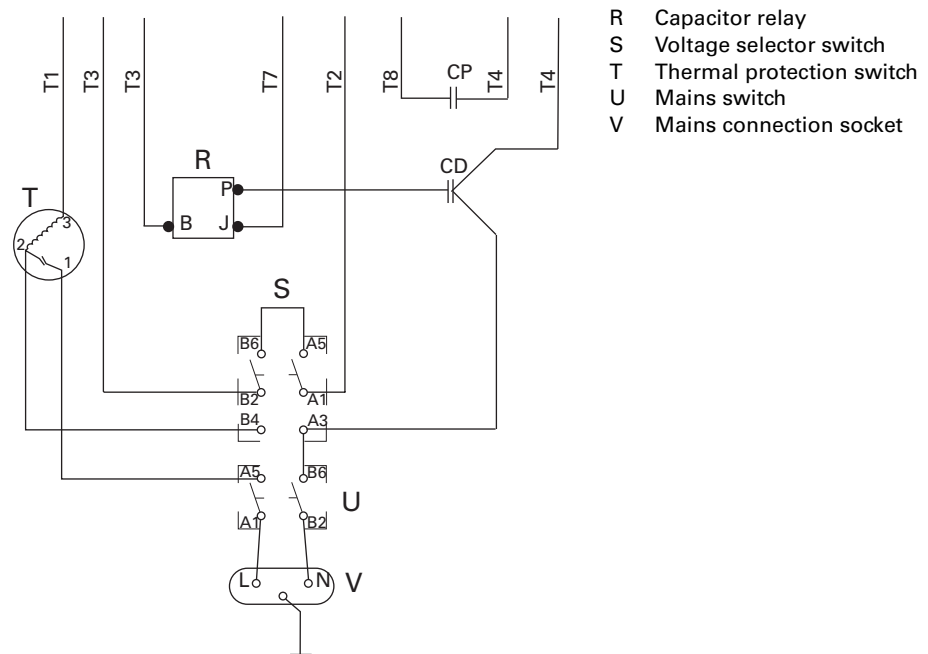
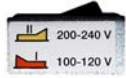
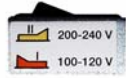


Fig. 5: Connection diagram (terminal box)

Changing the voltage range

- Disconnect the pump from the power supply.
- Set the rocker switch "S" in the motor terminal box to the desired voltage range.

Rocker switch in the terminal box for changing the voltage range

| | | |
|------------------|---|---|
| Switch position: |  |  |
| Voltage range: | 200 ... 230 V/50 Hz 200 ... 240 V/60 Hz | 100 ... 110 V/50 Hz 100 ... 120 V/60 Hz |

Motor protection

- To protect the motor in case of malfunction, carry out fuse protection in accordance with the regional regulations.
 - Select a fuse with slow characteristics.

Three-phase motor

Inspection of the direction of rotation

With pumps with three-phase motors it is necessary to check the direction of rotation!



CAUTION

Operating fluids may leak out!

If the direction of rotation is incorrect, there is a danger that operating fluids may leak at the vacuum flange.

- Always check the direction of rotation before filling in operating fluid.

- Remove the locking cap from the exhaust flange (if existing).
- Switch the pump on briefly (from 2 to 3 sec.).
 - The motor and motor fan must turn in a clockwise direction (see the arrow on the support stand).
- If the direction of rotation is incorrect: Swap two phase contacts at the connecting cable.
- Fill up the operating fluid.

Motor protection

Pump motors equipped with PTC temperature sensors (3PTC) in the stator windings can be connected to a PTC resistor tripping device for protection against overload.

Tripping devices store the shutdown event and need to be manually switched back on again via the integrated RESET button or via the external RESET S3. Mains-ON is detected as an automatic RESET. Other approved motor temperature monitoring can be used also by the operator.

- Set up the connections so that the directional rotation indicated on the pump is maintained, regardless of the representations in the current flow diagram.

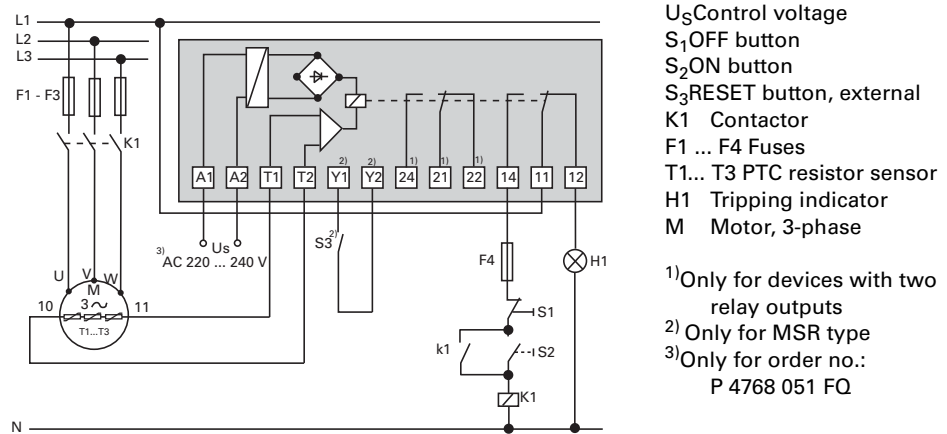


Fig. 6: Connection example for a three-phase AC motor with PTC resistor tripping device

5.5 Filling up the operating fluid

The type and amount of operating fluid should be visible on the pump's rating plate for every rotary vane pump.

The delivery consignment for the **standard pump** contains sufficient operating fluid for one filling. Pumps for special applications (e.g. for pumping corrosive gases) can be operated with other operating fluids. These must be defined in accordance with Pfeiffer Vacuum specifications before initial assembly and ordered separately.

Permissible operating fluids

- P3 (Standard operating fluid)
- F4 (Operating fluid for corrosive gas versions)
- D1 (for special applications and higher operating temperature)
 - Final pressure of measurement, depending on the type of gas: $< 5 \cdot 10^{-2}$ mbar



NOTE

Guarantees relating to attainment of final pressures and trouble free functioning of the pump apply only providing a permissible operating fluid is used.

Filling up the operating fluid

- Unscrew operating fluid filler screw 198.
- Fill up operating fluid.
 - Correct filling level during operations: Within the markings at the sightglass frame.

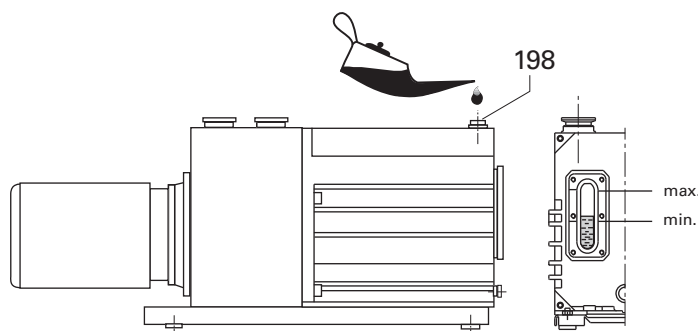


Fig. 7: Filling up the operating fluid

- Screw in operating fluid filler screw 198.
- Check operating fluid level only when the pump is warm and running; close
 - vacuum flange and gas ballast valve to do so.
 - Check operating fluid daily in non-stop operation, otherwise whenever the pump is switched on. Refilling is possible when the pump is in final vacuum operation.



WARNING

Toxic vapours!

Danger of poisoning when igniting and heating synthetic operating fluids (e.g. F4/F5) above 300°C.

- Observe the application instructions of the operating fluid manufacturer.
- Do not allow operating fluid to make contact with tobacco products; observe safety precautions when handling chemicals.

5.6 Operations Monitoring (Option)

A pressure switch can be installed on the side of the support to monitor the oil pressure of the rotary vane pump during operations. By pressure drop and when the pump is at rest, the contact of the pressure switch opens. The signal can be used to control external valves.

| | |
|--------------------|---------------------------------|
| Switching voltage: | 5 ... 250 Volt (potential free) |
| Maximum current: | 2 Amp. |
| Protection type: | IP 55 |

1 + 2 closers = pressureless open

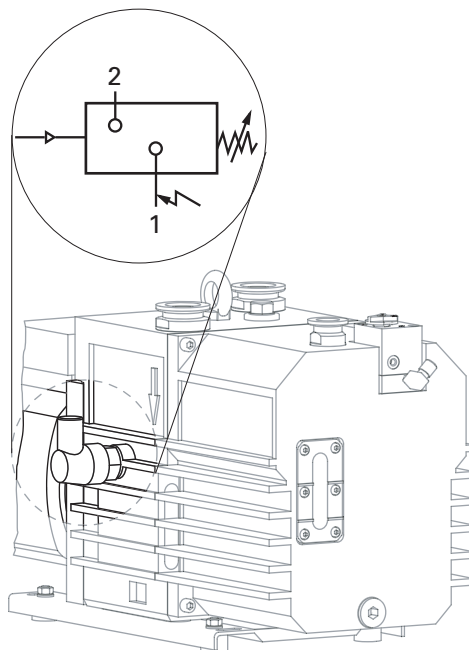


Fig. 8: Installation location and circuit diagram of pressure switch

6 Operation

6.1 Before switching on the pump

- Check the operating fluid level in the sightglass.
- Compare the voltage and frequency information on the rating plate with the mains voltage and frequency values.
- Check that the exhaust connection allows free flow (max. permissible pressure 1.5 bar absolute).
 - Activate the shut-off valves in such a way that they open before or at the same time as the pump is started.
- Protect the pump sufficiently from taking in contaminants by means of suitable precautions (e.g. dust filters); if necessary, check operating fluid regularly or replace at shorter intervals.

6.2 Switching on the pump

The pump can be switched on in any pressure range.

No special precautions are necessary when pumping dry gases. In order to attain the lowest possible final pressures, the gas ballast valve should be closed.



CAUTION

Hot surface!

Danger of burns if hot parts are touched. Depending on the operating and ambient conditions, the surface temperature of the pump may rise above 70 °C.

- In this case, use suitable finger guards.

- Switch on pump at main switch 15.

6.3 Pumping condensable vapours

Should the process gases contain condensable gases present at high percentages, the rotary vane pump must be operated with a gas ballast (i.e. with an open gas ballast valve).



CAUTION

Bad final vacuum and damage to the pump!

Danger of condensation and corrosion due to exceeding the water vapour compatibility (see Technical data) during operation without a gas ballast or in case of insufficient supply of flushing gas.

- Only pump vapours when the pump is warm and the gas ballast valve is open.
- When the process has been completed, allow the pump to continue running for about 30 minutes with the vacuum flange closed and the gas ballast open for operating fluid regeneration purposes.

Gas ballast valve, standard version

To avoid condensation in the pump when pumping condensable vapours, ambient air or alternatively inertgas is periodically fed into the working chamber at the beginning of the compression phase via the gas ballast valve 42.

The gas ballast valve is closed when turning to the right to position 0 and open when turning to the left to position 1. Intermediate settings are not possible.

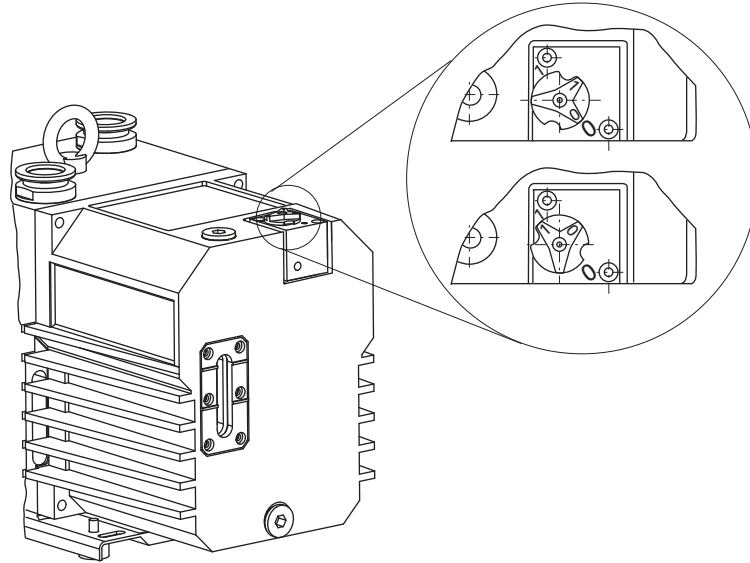


Fig. 9: Standard version 42 of gas ballast valve

Gas ballast valve, corrosive gas version

If the pumping process requires the connection of flushing gas, the C version of the gas ballast with the flushing gas connection must be used.

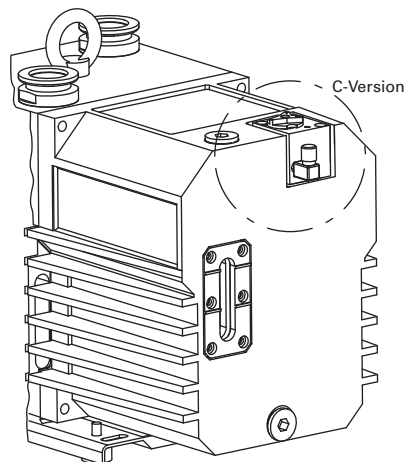


Fig. 10: Corrosive gas version of gas ballast valve



CAUTION

Flushing gas pressure higher than allowed endangers the operational reliability of the pump.

The power input of the pump, the temperature and the ejection of operating fluid will increase.

→ Observe the maximum permissible flushing gas pressure.

→ Set the amount of flushing gas on site.

→ Connect flushing gas at the flushing gas connection.

→ Set flushing gas pressure; maximum pressure 1.5 bar (absolute).

– Select the type and amount of flushing gas depending on the process; consult Pfeiffer Vacuum if necessary.

6.4 Switching off the pump

The pump can be switched off in any pressure range.

Rotary vane pumps have an integrated safety valve on the intake side. If the differential pressure between the exhaust side and the intake side is ≥ 250 mbar, then the valve closes automatically and vents the pump when the pump is switched off.

→ Switch the pump off at the mains switch or disconnect from the mains in a secure manner.

Venting the vacuum chamber



CAUTION

Danger of backflow of operating fluid into the intake line!

Contamination of the connected vacuum system!

- Vent the vacuum chamber within 30 s, regardless of the chamber size.
- For a longer venting process, use an additional shut-off valve and shut off the intake line after switching off the pump.

Maintaining the vacuum in the chamber



CAUTION

Danger of backflow of operating fluid into the intake line!

Contamination of the connected vacuum system!

- Because the safety valve of the pump is not suitable for longer-term sealing, install an additional shut-off valve in the intake line.
- Shut off the intake line immediately after switching off the pump.

7 Maintenance

7.1 Precautions



WARNING

Danger of injury from moving parts!

After power failure or motor shutdown due to overheating, the motor may restart automatically.

- Secure the motor so that it cannot be switched on while any work is being performed on the pump.
- If necessary, dismantle the pump from the installation for inspection.



WARNING

Pump parts may be contaminated from pumped media!

Danger of poisoning due to contact with harmful substances.

- Decontaminate the pump before carrying out any maintenance work.
 - In the event of contamination, take suitable safety precautions to prevent your health from being harmed by any dangerous substances.
-
- Switch off the pump, vent it to atmospheric pressure and let it cool down.
 - Disconnect the drive motor from the mains and secure it so that it cannot be switched on.
 - Only dismantle the pump as far as necessary in order to repair defects.
 - Dispose of used operating fluid in compliance with local regulations.
 - When using synthetic operating fluids or working with toxic substances or substances contaminated with corrosive gases, the relevant instructions governing their use must be observed.
 - Use only alcohol or similar agents for cleaning pump parts.

Checklist for inspection, maintenance and overhaul

Certain repair and overhaul work should only be performed by Pfeiffer Vacuum Service (PV). Pfeiffer Vacuum will be released from all warranty and liability claims if the required intervals for inspection, maintenance, or overhaul are exceeded or inspection, maintenance, repair or overhaul procedures are not performed properly. This also applies if replacement parts other than Pfeiffer Vacuum OEM replacement parts are used.

| Activity | daily | as required; at least annually | as required; at least every 2 years | as required; at least every 4 years |
|--|-------|--------------------------------------|--|--|
| Check operating fluid level | X | | | |
| Visual inspection (leak-tightness/oil leaks) | X | | | |
| Check filter insert of external oil mist filter (if existent) | X | | | |
| Change filter insert of external oil mist filter (if existent) | | X | | |
| Change operating fluid | | X | | |
| Cleaning the pump and renew the seals | | X | | |
| Clean gas ballast valve and silencer nozzle | | X | | |
| Clean the motor fan cap | | X | | |
| Clean or change vacuum safety valve | | | X (PV) | |
| Clean or change exhaust valves | | | X (PV) | |
| Change vanes and hydraulic vane | | | | X (PV) |
| Check or change coupling | | | | X (PV) |

Depending on the process, the required replacement intervals for lubricants and the intervals for inspection, maintenance and overhaul may be shorter than the guide values specified in the table. Consult with Pfeiffer Vacuum Service if necessary.

7.2 Changing the operating fluid

The changing interval for the operating fluid depends on the pump applications, but should be carried out once a year.



NOTE

Depending on the applications, Pfeiffer Vacuum recommends determining the exact service life of the operating fluid during the first year of operation.

The replacement interval may vary from the guide value specified by Pfeiffer Vacuum depending on the thermal and chemical loads, and the accumulation of suspended particles and condensation in the operating fluid.



WARNING

Hot operating fluid!

Danger of burns when draining due to contact with skin.

- Wear suitable protective clothing.
- Use a suitable collecting vessel.
- Switch off pump.
- Unscrew operating fluid drain screw 198a and drain operating fluid.
- Fill the specimen in a test tube or some similar vessel and test by holding against the light.
- The level of deterioration of operating fluid P3 can be read off the colour scale in accordance with DIN 51578; request the supplementary sheet PK 0219 BN or download it from the Internet.
- Where discolouration is dark yellow to red brown (equivalent to 4 ... 5 on the scale) change operating fluid.

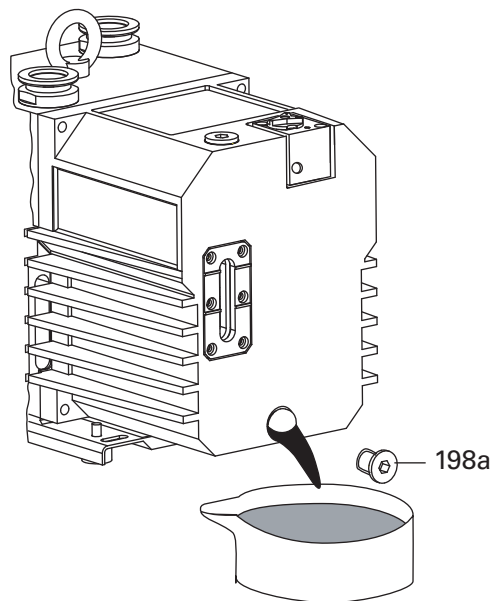


Fig. 11: Draining the operating fluid



WARNING

Operating fluid may contain toxic substances from the pumped media!

Danger of poisoning from the emission of harmful substances from the operating fluid.

- Wear suitable protective clothing and respirators.
- Dispose of operating fluid according to the local regulations
- Screw in operating fluid drain screw 198a; pay attention to o-ring.
- Allow pump to run for a maximum of 5 seconds with the vacuum flange open.

- ➔ Drain off remaining operating fluid.
 - In case of serious contamination, the operating fluid will have to be changed several times (flushing):

Flushing

- ➔ Fill up with operating fluid to the middle of the sight glass.
- ➔ Operate the pump with the gas ballast open until the pump has warmed up.
- ➔ Drain the operating fluid again and check for contamination, flush again if necessary.
- ➔ Screw the operating fluid drain screw back in.
- ➔ Fill up with operating fluid and check the filling level (*see p. 15, chap. .*).



NOTE

Request safety data sheets for operating fluids and lubricants

from Pfeiffer Vacuum or download them from the Internet.

- ➔ Dispose of operating fluid according to the local regulations.

7.3 Cleaning or changing the silencer

The silencer 44 is a nozzle inside the pump housing and cannot be altered; when dirty it should either be cleaned or replaced.

Dismantling

- Unscrew 2 cheesehead screws 182 from the gas ballast valve housing.
- Remove the gas ballast valve housing 42 from the casing 28; taking care with o-ring 148.
- Unscrew silencer nozzle 44 and o-ring 138; clean it and replace o-ring 138 if necessary.

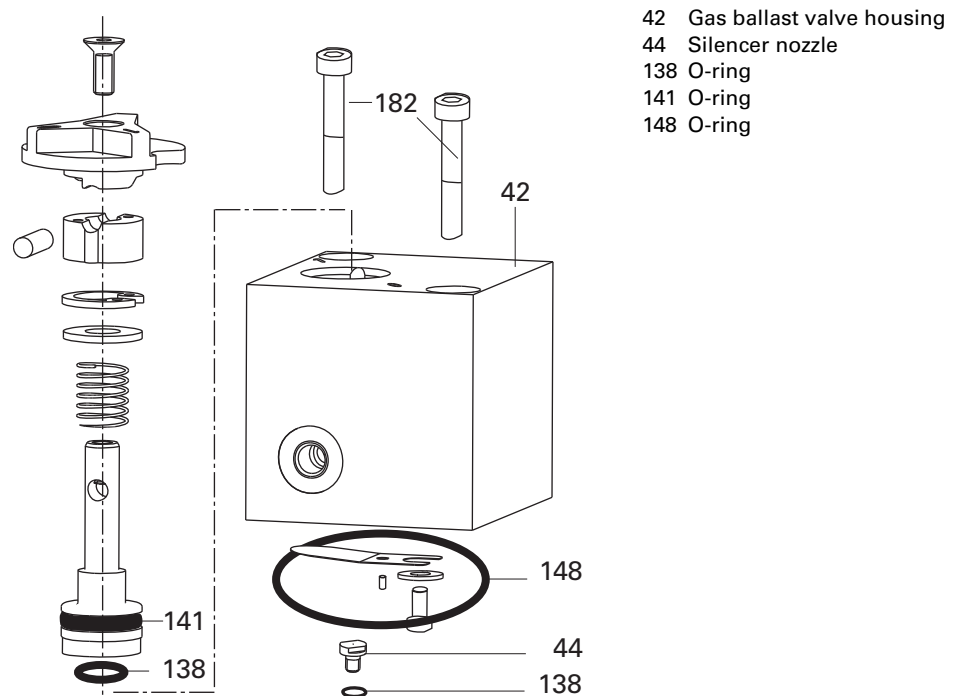


Fig. 12: Gas ballast valve with silencer nozzle 44

8 Decommissioning

8.1 Shutting down for longer periods

Before shutting down the pump, observe the following procedure and adequately protect the pump system against corrosion:

- Switch off pump.
- Change operating fluid (*see p. 15, chap. 5.5*).
- Start the pump and allow the pump to warm up.
- Fill up the pump with new operating fluid to the top edge of the sightglass.
- Close vacuum flange and exhaust flange with locking caps.

8.2 Restarting the pump

Visually inspect the inner of the pump before taking it into operation. If there is evidence of rust on the parts of the pump which form the housing then do not take it into operation and contact Pfeiffer Vacuum Service.

With reference to DIN 7716 and the manufacturer's specifications we recommend replacing the installed elastomer parts after 2 years.

- If drying pearls were inserted then they should be removed now. Improper handling can cause failure of the pump.



CAUTION

Emission of operating fluid!

Danger of the operating fluid being emitted at the exhaust flange if overfilled.

- Drain the operating fluid to the normal level before restarting the pump.

8.3 Disposal

Products or parts thereof (mechanical and electrical components, operating fluids, etc.) may cause environmental burden.

- Safely dispose of the materials according to the locally applicable regulations.

9 Malfunctions

Please note the following instructions should the pump malfunction:



DANGER

Strong magnetic field in the vicinity of the drive system!

Danger to life for persons with cardiac pacemakers when the drive system is disassembled.

- Persons with cardiac pacemakers must not enter the area of the magnetic field.
- Disassembled magnetic couplings must be kept away from computers, data storage media and other electronic components.



CAUTION

Hot surface!

Danger of burns if hot parts are touched. The surface temperature of the pump may rise above 105 °C in case of malfunction.

- Carry out work on the pump only after it has cooled to a safe temperature.



NOTE

Motor overload!

Depending on the malfunction (e.g. blocking during cold start), the motor may not be sufficiently protected by the built-in thermal protection switch from damage through overheating.

- Implement an additional network safety device.

9.1 Rectifying malfunctions

| Problem | Mögliche Ursachen | Behebung |
|---|---|--|
| Pump will not start up | No mains voltage or voltage does not correspond to the motor data | Check mains voltage and mains fuse protection; check motor switch |
| | Pump temperature too low | Warm up pump to > 12°C |
| | Thermal protection switch has responded | Detect and fix cause of overheating; allow pump to cool off if necessary |
| | Pump system dirty | Clean pump; contact Pfeiffer Vacuum Service if necessary |
| | Pump system damaged | Clean and overhaul pump; contact Pfeiffer Vacuum Service if necessary |
| | Motor defective | Replace motor |
| Pump switches off after a while after being started | Thermal protection switch of the motor has responded | Detect and fix cause of overheating; allow motor to cool off if necessary |
| | Mains fuse protection triggered due to overload (e.g. cold start) | Warm up pump |
| | Exhaust pressure too high | Check opening of exhaust line and exhaust accessories |
| Pump does not attain final pressure | Measurement reading is false | Check gauge, check final pressure without installation connected |
| | Pump or connected accessories are dirty | Clean pump and check components for contamination |
| | Operating fluid dirty | Operate pump for a longer period with gas ballast valve open or change operating fluid |
| | Leak in system | Repair leak |
| | Operating fluid filling level too low | Top off operating fluid |
| | Pump damaged | Contact Pfeiffer Vacuum Service |
| Pumping speed of pump too low | Intake line not well-dimensioned | Keep connections as short as possible and see that cross-sections are sufficiently dimensioned |
| | Exhaust pressure too high | Check opening of exhaust line and exhaust accessories |
| Loss of operating fluid | Swivel gasket leaky | Check tightness; replace gasket if necessary |
| | Operational loss of operating fluid | If necessary, install oil mist filter and oil return unit |
| Unusual operating noises | Silencer dirty | Clean or replace the silencer; (see p. 15, chap.) |
| | Damage to the pump system | Clean and overhaul pump; contact Pfeiffer Vacuum Service if necessary |
| | Motor bearing defective | Replace motor; contact Pfeiffer Vacuum Service if necessary |



NOTE

Service work should be carried out by qualified personal only!

Pfeiffer Vacuum is not liable for any damage to the pump resulting from work carried out improperly.

→ Take advantage of our service training programs; additional information at www.pfeiffer-vacuum.net.

→ Please state all the information on the pump rating plate when ordering spare parts.

10 Service

Pfeiffer Vacuum offers first-class service!

- Maintenance/repairs on site by Pfeiffer Vacuum field service
- Maintenance/repairs in a nearby service center or service point
- Fast replacement with exchange products in mint condition
- Advice on the most cost-efficient and quickest solution

Detailed information and addresses at: **www.pfeiffer-vacuum.net (Service).**

Maintenance and repairs in the Pfeiffer Vacuum ServiceCenter

The following steps are necessary to ensure a fast, smooth servicing process:

- Download the RMA¹⁾ form and contamination declaration.
- Fill in the RMA form and send it by fax or e-mail to your service address.
- Enclose the RMA confirmation of receipt from Pfeiffer Vacuum in the shipment.
- Fill in the contamination declaration and enclose it in the shipment (required!).
- Dismantle all accessories.
- Drain operating fluid/lubricant.
- Drain cooling medium, if used.
- Send the pump or unit in its original packaging if possible.

Returning contaminated vacuum pumps

Units which are microbiologically, explosively or radioactively contaminated will not be accepted by Pfeiffer Vacuum as a matter of principle. Hazardous substances are substances and compounds in accordance with the hazardous goods directive (current version). Should pumps be contaminated or the contamination declaration be missing, Pfeiffer Vacuum will decontaminate the pumps at your cost.

Returning contaminated pumps or units

- Neutralise the pump/unit by flushing it with nitrogen or dry air.
- Close off all openings so that they are air-tight.
- Seal the pump/unit in suitable protective wrap.
- Only return the pump/unit in a suitable and sturdy transport container.

All service orders are carried out exclusively according to our repair conditions for vacuum units and components.

¹⁾ RMA: Return Material Authorization

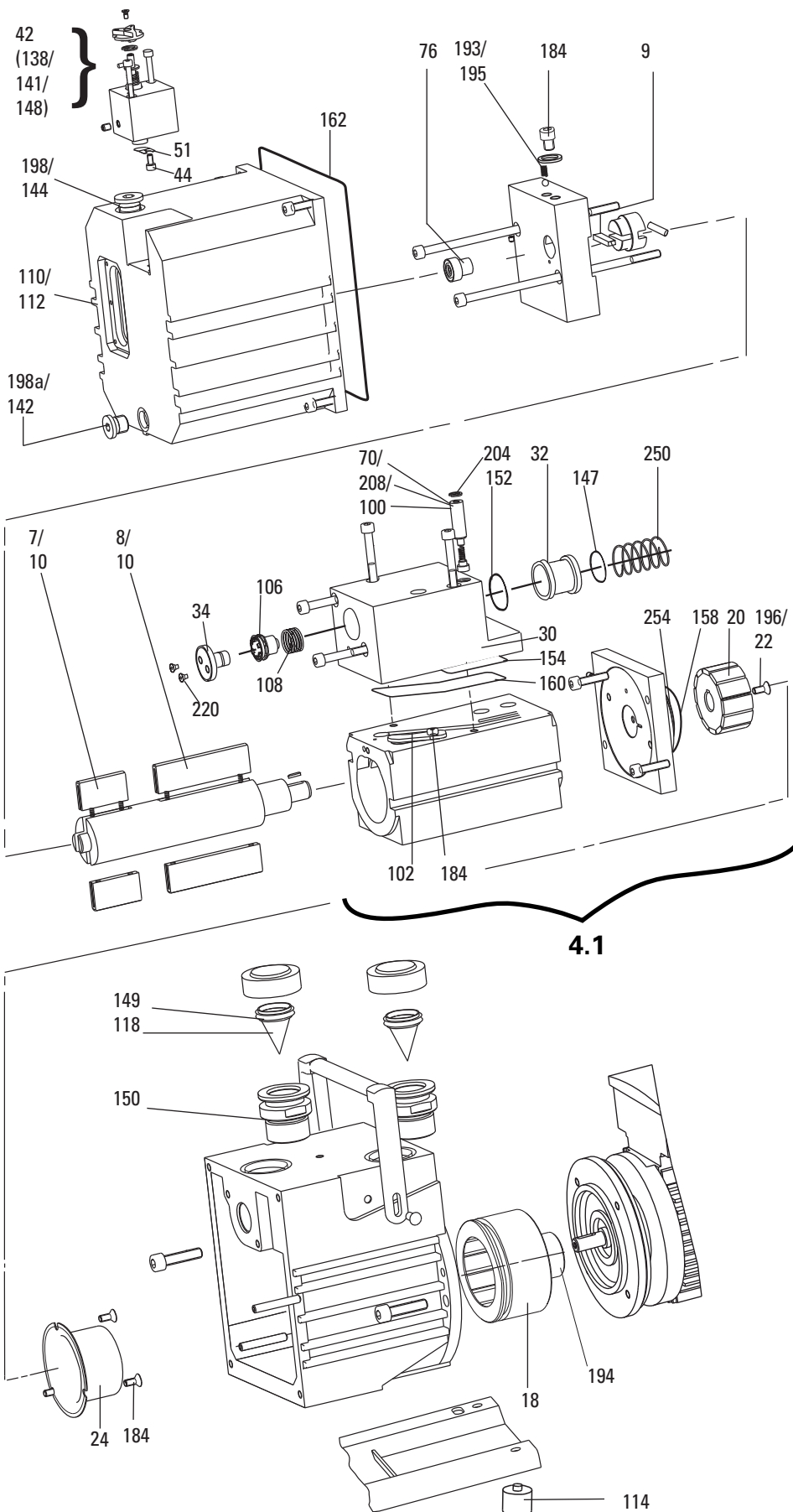
11 Spare parts

11.1 Spare parts packages

The spare parts packages listed here are only applicable for standard models. Please state all information on the rating plate when ordering spare parts. Other spare parts than those described in this manual must not be used without the agreement of Pfeiffer Vacuum.

| Spare parts package | Pump type | Revision index | Article no. | Parts according to the exploded view on the following page |
|---|-----------------------|----------------|---------------|--|
| Set of seals | DUO 10 M DUO 10 MC | ab "B" | PK E30 001 -T | 76, 112, 138, 141, 142, 144, 145, 146, 147, 148, 149, 150, 152, 154, 158, 160, 162, 254. |
| Maintenance kit | DUO 10 M DUO 10 MC | ab "B" | PK E31 001 -T | 142, 144, 162. |
| Set of vanes | DUO 10 M | ab "B" | PK E38 003 -T | 7, 8, 9, 10. |
| | DUO 10 MC | ab "B" | PK E38 004 -T | 7, 8, 9, 10 |
| Overhaul kit | DUO 10 M | ab "B" | PK E32 001 -T | PK E30 001 -T, 7, 8, 9, 10, 44, 51, 100, 102, 106, 110, 114, 118, 184, 193, 195, 204, 217. |
| | DUO 10 MC | ab "B" | PK E32 004 -T | PK E30 001 -T, 7, 8, 9, 10, 44, 51, 100, 102, 106, 110, 114, 118, 184, 193, 195, 204, 217. |
| Vacuum safety valve | DUO 10 M DUO 10 MC | ab "B" | PK E34 001 -T | 30, 32, 34, 70, 100, 106, 108, 147, 152, 154, 160, 204, 208, 220, 250. |
| Pumping system, complete and tested with P3 | DUO 10 M | ab "D" | PK E33 010 -T | 4.1 without vacuum safety valve |
| Pumping system, complete and tested with D1 | DUO 10 M | ab "D" | PK E33 013 -T | 4.1 without vacuum safety valve |
| Pumping system, complete and tested with F4 | DUO 10 M | ab "D" | PK E33 011 -T | 4.1 without vacuum safety valve |
| Pumping system, complete and tested with F4 | DUO 10 MC | ab "D" | PK E33 012 -T | 4.1 without vacuum safety valve |
| Discharge valve, stage II | DUO 10 M DUO 10 MC | ab "B" | PK E35 001 -T | 100, 102, 184, 204, 208. |
| | DUO 10 M DUO 10 MC | ab "D" | PK E35 002 -T | 100, 102, 184, 204, 208. |
| Coupling kit | DUO 10 M | ab "B" | PK E36 001 -T | 18, 20, 24, 184, 194, 254. |
| | DUO 10 MC | ab "B" | PK E36 004 -T | 18, 20, 24, 184, 194, 254. |

Exploded view DUO 10 M



- 7 Vanes, rough stage
- 8 Vanes, medium stage
- 9 Hydraulic vane
- 10 Compression spring, vanes
- 18 Magnetic coupling, drive side
- 20 Magnetic coupling, pump side
- 22 Washer
- 24 Can
- 30 Housing, vacuum safety valve
- 32 Valve plate, vacuum safety valve
- 34 Valve cover, vacuum safety valve
- 42 Gas ballast valve housing (further parts see Section. 7.3.)
- 51 Leaf spring
- 70 Valve trap
- 76 Rapid action coupling
- 100 Valve buffer
- 102 Valve plate
- 106 Hydraulic piston
- 108 Compression spring
- 110 Sight glass
- 112 Sight glass seal
- 114 Rubber foot
- 118 Sieb
- 138 O-ring
- 141 O-ring
- 142 O-ring
- 144 O-ring
- 147 O-ring
- 148 O-ring
- 149 O-ring
- 150 O-ring
- 152 O-ring
- 154 O-ring
- 158 O-ring
- 160 O-ring
- 162 O-ring
- 184 Allan head screw
- 193 Compression spring, over pressure valve
- 204 Circlip
- 208 Washer
- 220 Screw
- 250 Compression spring
- 254 O-ring

12 Accessories

Further detailed accessories are contained in the Pfeiffer Vacuum printed or Online Catalogue.

| Description | Size | Number | Comments/ (relevant manual) |
|--|-------------|---------------|--------------------------------|
| Dust separator STP 025 | DN25 ISO-KF | PK Z60 106 | PK 0120 BN |
| Oil mist filter ONF 25 L | DN25 ISO-KF | PK Z40 157 | PK 0213 BN |
| Oil return unit ONFR | | PK 196 172 -T | PK 0213 BN |
| Condensate separator KAS 25 L | DN25 ISO-KF | PK Z10 033 | PK 0220 |
| Cooling trap KLF 025 | DN25 ISO-KF | on request | PD 0015 BN |
| Adsorption filter FAK 025 | DN25 ISO-KF | on request | PD 0017 BN |
| Adsorption filter FBL 025 | DN25 ISO-KF | on request | PD 0017 BN |
| Zeolite trap ZFO 025 ¹ | DN25 ISO-KF | on request | PD 0016 BN |
| Sight glass adapter, complete | | PK 196 141 -T | PD 0004 BN |
| Sight glass adapter with operating fluid level control | | PK 196 157 -T | PD 0004 BN |
| Pressure switch for operations monitoring | | PK 196 449 | |
| Operating fluid P3 | 1 litre | PK 001 106 -T | |
| Operating fluid P3 | 5 litre | PK 001 107 -T | |
| Operating fluid P3 | 20 litre | PK 001 108 -T | |
| Operating fluid F4 | 1 litre | PK 005 887 -T | |
| Operating fluid F4 | 0,5 litre | PK 005 886 -T | |
| Operating fluid F4 | 0,25 litre | PK 005 885 -T | |
| Operating fluid D1 | 1 litre | PK 005 875 -T | |
| Operating fluid D1 | 5 litre | PK 005 876 -T | |
| Operating fluid D1 | 20 litre | PK 005 877 -T | |
| PTC Tripping unit | | P 4768 051 FQ | |

¹ Filled with zeolite

13 Technical data

| Feature | DUO 10 M | DUO 10 MC |
|---|-----------------------------------|-------------------------------------|
| Flange (in) | DN 25 ISO-KF | DN 25 ISO-KF |
| Flange (out) | DN 25 ISO-KF | DN 25 ISO-KF |
| Pumping speed at 50 Hz | 10 m ³ /h | 10 m ³ /h |
| Pumping speed at 60 Hz | 12 m ³ /h | 12 m ³ /h |
| Ultimate pressure with gas ballast | $\leq 1 \cdot 10^{-2}$ mbar | $\leq 1 \cdot 10^{-2}$ mbar |
| Ultimate pressure without gas ballast | $\leq 5 \cdot 10^{-3}$ mbar | $\leq 5 \cdot 10^{-3}$ mbar |
| Leakage rate safety valve | $\leq 1 \cdot 10^{-4}$ mbar * l/s | $\leq 1 \cdot 10^{-4}$ mbar * l/s |
| Water vapor tolerance at 50 Hz | 30 mbar | 30 mbar |
| Water vapor tolerance at 60 Hz | 36 mbar | 36 mbar |
| Water vapor capacity 50 Hz | 210 g/h | 210 g/h |
| Water vapor capacity 60 Hz | 300 g/h | 300 g/h |
| Emission sound pressure level without gas ballast | ≤ 55 dB (A) | ≤ 57 dB (A) |
| Pump fluid filling | 1 l | 1 l |
| Rated power 50 Hz | 0.37 kW | 0.37 kW |
| Rated power 60 Hz | 0.44 kW | 0.44 kW |
| Nominal rotation speed at 50 Hz | 1360 rpm | 1440 rpm |
| Nominal rotation speed at 60 Hz | 1630 rpm | 1680 rpm |
| Switch | no | yes, with 2 m cable and safety plug |
| Weight | 24 kg | 27 kg |

13.1 Dimensions

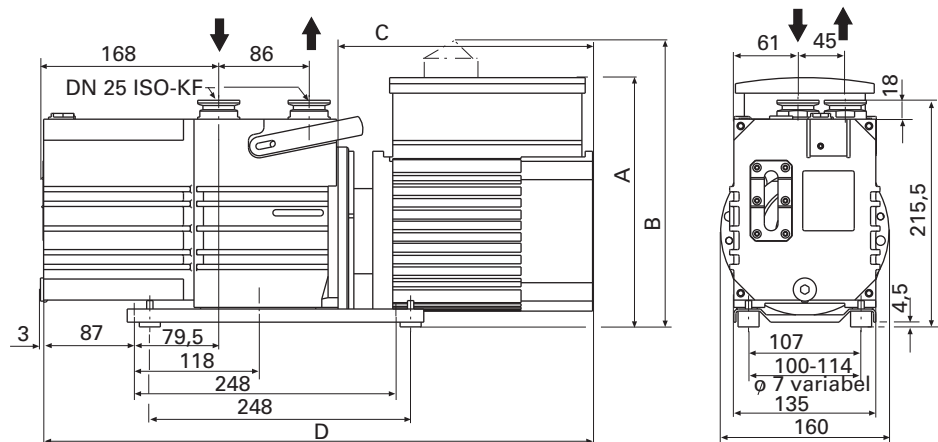


Fig. 13: DUO 10 M

| Motor variants | A | B | C | D |
|---|--------|--------|--------|--------|
| Single phase broad range voltage motor | 237 mm | - | 242 mm | 522 mm |
| Three phase motor without motor protection switch | 202 mm | - | 205 mm | 495 mm |
| Three phase motor with motor protection switch | 202 mm | 258 mm | 205 mm | 495 mm |



Declaration of conformity

pursuant to the following EU directives:

- **Machinery 98/37/EEC (Annex II A)**
- **Low Voltage 2006/95/EEC**
- **Electromagnetic Compatibility 89/336/EEC**

We hereby certify that the product specified below is in accordance with the provision of EU Machinery Directive **98/37/EEC**, EU Electromagnetic Compatibility Directive **89/336/EEC** and the EU Low Voltage Directive **2006/95/EEC**.

DuoLine
DUO 10 M/MC

Guidelines, harmonised standards and national standards in languages and specifications which have been applied:

| | | | |
|----------------------|----------------|----------------|----------|
| DIN EN ISO 12100-1/2 | EN 294 | EN 60335-1, 41 | EN 61010 |
| EN 60204 | EN 50081-1, -2 | EN 1012-2 | |

Signatures:

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CE/2007

Vacuum is nothing, but everything to us!



Turbopumps



Rotary vane pumps



Roots pumps



Dry compressing pumps



Leak detectors



Valves



Components and feedthroughs



Vacuum measurement



Gas analysis



System engineering



Service



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