IDP-3
Dry Scroll Vacuum Pump
Warranty

Products manufactured by Seller are warranted against defects in materials and workmanship for twelve (12) months from date of shipment thereof to Customer, and Seller's liability under valid warranty claims is limited, at the option of Seller, to repair, to replace, or refund of an equitable portion of the purchase price of the Product. Items expendable in normal use are not covered by this warranty. All warranty replacement or repair of parts shall be limited to equipment malfunctions which, in the sole opinion of Seller, are due or traceable to defects in original materials or workmanship. All obligations of Seller under this warranty shall cease in the event of abuse, accident, alteration, misuse, or neglect of the equipment. In-warranty repaired or replaced parts are warranted only for the remaining unexpired portion of the original warranty period applicable to the repaired or replaced parts. After expiration of the applicable warranty period, Customer shall be charged at the then current prices for parts, labor, and transportation.

Reasonable care must be used to avoid hazards. Seller expressly disclaims responsibility for loss or damage caused by use of its Products other than in accordance with proper operating procedures.

Except as stated herein, Seller makes no warranty, expressed or implied (either in fact or by operation of law), statutory or otherwise; and, except as stated herein, Seller shall have no liability under any warranty, expressed or implied (either in fact or by operation of law), statutory or otherwise. Statements made by any person, including representatives of Seller, which are inconsistent or in conflict with the terms of this warranty shall not be binding upon Seller unless reduced to writing and approved by an officer of Seller.

Warranty Replacement and Adjustment

All claims under warranty must be made promptly after occurrence of circumstances giving rise thereto, and must be received within the applicable warranty period by Seller or its authorized representative. Such claims should include the Product serial number, the date of shipment, and a full description of the circumstances giving rise to the claim. Before any Products are returned for repair and/or adjustment, written authorization from Seller or its authorized representative for the return and instructions as to how and where these Products should be returned must be obtained. Any Product returned to Seller for examination shall be prepaid via the means of transportation indicated as acceptable by Seller. Seller reserves the right to reject any warranty claim not promptly reported and any warranty claim on any item that has been altered or has been returned by non-acceptable means of transportation. When any Product is returned for examination and inspection, or for any other reason, Customer shall be responsible for all damage resulting from improper packing or handling, and for loss in transit, notwithstanding any defect or non-conformity in the Product. In all cases, Seller has the sole responsibility for determining the cause and nature of failure, and Seller's determination with regard thereto shall be final.

If it is found that Seller's Product has been returned without cause and is still serviceable, Customer will be notified and the Product returned at the Customer's expense; in addition, a charge for testing and examination may be made on Products so returned.

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Declaration of Conformity
Konformitätserklärung
Déclaration de Conformité
Declaración de Conformidad
Verklaring de Overeenstemming
Dichiarazione di Conformità

We
Wir
Nous
Nosotros
Wij
Noi

We declare under our sole responsibility that the product,
erklären, in alleniniger Verantwortung, daß dieses Produkt,
declarons sous notre seule responsabilité que le produit,
declaramos, bajo nuestra sola responsabilidad, que el producto,
verklaren onder onze verantwoordelijkheid, dat het product,
dichiariamo sotto nostra unica responsabilità, che il prodotto,

based on the independent responsibility principle, we declare
based on our independent responsibility, we declare
based on our independent responsibility, we declare
based on our independent responsibility, we declare
based on our independent responsibility, we declare

that the product,
that the product,
that the product,
that the product,
that the product,

IDP-3 Dry Scroll Vacuum Pump

IDP-3 Trockenscroll-Vakuumpumpe
IDP-3 Turbo Scroll Vacuum Pump
IDP-3 Dry Scroll Vacuum Pump
IDP-3 Dry Scroll Vacuum Pump
IDP-3 Dry Scroll Vacuum Pump

to which this declaration relates is in conformity with the following standard(s) or other normative documents.
auf das sich diese Erklärung bezieht, mit der/den folgenden Norm(en) oder Richtlinie(n) übereinstimmt.
auparavant, conform à la (aux) norme(s) ou à la (aux) normatif(s).
lo que se refiere a esta declaración es conforme a la(s) norma(s) o otro(s) documento(s) normativo(s).
avoor deze verklaring verwijst, aan de volgende norm(en) of richtlijn(en) beantwoordt.
a cui se riferisce questa dichiarazione è conforme alla/e sequente/i norma/o documento/i normativo/i.

- 89/392/EEC Safety Requirements
- EN 60204-1 Safety of Machinery
- EN 61010-1 Safety Requirements
- EN 61000-6-2 EMC Immunity
- EN 61000-6-4 EMC Emissions
- EN 61326 EMC Immunity and Emissions

John Ehmann
Operations Manager
Agilent, Inc.
Vacuum Products Division
Lexington, Massachusetts, USA
October 2006
Instructions for Use

General Information
This equipment is designed for use by professionals. The user should read this instruction manual and any other additional information supplied by Agilent before operating the equipment. Agilent will not be held responsible for any events that occur due to non-compliance with these instructions, improper use by untrained persons, non-authorized interference with the equipment, or any action contrary to that provided for by specific national standards.

The IDP-3 is a hermetic, dry scroll vacuum pump. This pump is suitable for pumping air or inert gases. The pump is not intended to pump corrosive, explosive, or particulate-forming gases.

The following paragraphs contain all the information necessary to guarantee the safety of the operator when using the equipment. Detailed information is supplied in “Technical Information” on page 3.

This manual uses the following standard safety protocol:

**WARNING**
The warning messages are for attracting the attention of the operator to a particular procedure or practice which, if not followed correctly, could lead to serious injury.

**CAUTION**
The caution messages are displayed before procedures, which if not followed, could cause damage to the equipment.

**NOTE**
The notes contain important information taken from the text.

Storage
When transporting and storing the pump, the following environmental requirements should not be exceeded:

- Temperature: $-20^\circ C$ to $+60^\circ C$ ($-4^\circ F$ to $140^\circ F$)
- Relative humidity: 0 to 95% (non-condensing)

Preparation for Installation
The pump is supplied in a special protective packing. If this shows signs of damage, which may have occurred during transport, contact your local sales office.

Total weight of the packing, IDP-3 pump included, is approximately 10.5 kg (23 lbs).

**WARNING**
When unpacking the pump, be sure not to drop it and avoid any kind of sudden impact or shock vibration to it.

**NOTE**
Normal exposure to the environment cannot damage the pump. Nevertheless, it is advisable to keep the pump inlet closed until the pump is installed in the system.
Installation

Do not install or use the pump in an environment exposed to atmospheric agents (rain, snow, ice), dust, aggressive gases, or in explosive environments or those with a high fire risk.

If placing the IDP-3 pump inside an enclosure, provide ample room to supply ambient air to both the front and rear air intakes of the pump.

During operation, the following environmental conditions must be respected:

Temperature: +5 °C to +40 °C (41 °F to 104 °F)
Relative humidity: 0 to 95% (non-condensing)

There are four versions of the IDP-3:
- 100 VAC, 50/60 Hz
- 115 VAC, 60 Hz
- 220-230 VAC, 50/60 Hz
- 24 VDC

**CAUTION** Be certain that your electrical mains power voltage corresponds to that indicated on the rear of the pump.

For the:
- AC version, connect the pump to the power supply using an IEC-320 style power cord of at least 10 A capacity.
- DC version, connect to the power supply using the power cord supplied with the pump.

**CAUTION** Never disturb the two hex head bolts on either side of the pump. Disturbing these bolts will cause loss of performance and/or pump damage.

Use

In order to reach maximum vacuum, the pump must be left running for about an hour with the inlet sealed.

There are no special instructions for starting the pump; it need only be switched on using the On/Off switch.

**WARNING** The pump is designed for operation with neutral or noncorrosive fluids. It is absolutely forbidden to use it with potentially explosive or inflammable substances.

There are no special instructions for stopping the pump; it need only be disconnected from the electric power source by the On/Off switch.

Maintenance

Personnel responsible for pump operation and maintenance must be well-trained and aware of the accident prevention rules.

**WARNING**
- Death may result from contact with high voltages. Always take extreme care and observe the accident prevention regulations in force.
- When machine is powered up, be careful of moving parts and high voltages.
- If you have to perform maintenance on the pump after a considerable time in operation, allow it to cool as the temperature of the outer surface may be in excess of 60 °C.
- Always disconnect your power supply to the pump before beginning maintenance work.

**NOTE** Before returning the pump to the factory for repair, the “Health and Safety” sheet attached to this instruction manual must be completed and sent to the local sales office. A copy of the sheet must be inserted in the pump package before shipping.

If a pump is to be discarded, it must be disposed of in accordance with specific national standards.
# Technical Information

## Table 1 Specifications

<table>
<thead>
<tr>
<th>Model</th>
<th>IDP-3 Dry Scroll Single Hermetic Vacuum Pump</th>
</tr>
</thead>
<tbody>
<tr>
<td>Interface dimensions</td>
<td>See Figure 1 on page 4</td>
</tr>
</tbody>
</table>
| Peak pumping speed | ❑ 50 Hz: 50 L/m, 3.0 m³/hr (1.8 cfm)  
❑ 60 Hz: 60 L/m, 3.6 m³/hr (2.1 cfm)  
❑ 24 VDC: 60 L/m, 3.6 m³/hr (2.1 cfm) at full speed setting |
| Media | No corrosive, explosive or particulate forming gases |
| Ultimate pressure | 2.5 x 10⁻¹ Torr (3.3 x 10⁻¹ mbar) |
| Maximum inlet pressure | 1.0 atmosphere (0 psig) |
| Maximum outlet pressure | 6.5 psig |
| Inlet connection | NW16 |
| Exhaust connection | Female 1/4" National Pipe Thread (10 mm hose barb provided) |
| Gas ballast | Female 1/8" National Pipe Thread (adapter provided) |
| Ambient operating temperature | 5 °C to 45 °C (41 °F to 113 °F) |
| Storage temperature | −20 °C to 60 °C (−4 °F to 140 °F) |
| Motor rating | ❑ AC: 0.16 HP (0.12 kW)  
❑ DC: 0.16 HP (0.12 kW) Peak rating: 0.27 HP (0.20 kW) |
| Operating voltages | ❑ 1 phase/100 VAC, 50/60 Hz  
❑ 1 phase/115 VAC, 60 Hz  
❑ 1 phase/220-230 VAC, 50/60 Hz  
❑ 24 VDC |
| Run current | See Table 3 on page 10 |
| Motor thermal protection | Automatic thermal protection |
| Operating speed | ❑ 60 Hz: 3200 RPM, 50 Hz: 2600 RPM  
❑ 24V DC: variable speed, factory setting@ 3200 RPM |
| Cooling system | Air-cooled |
| Weight | Pump only: 9.5 kg (21 lbs)  
Shipping weight: 10.5 kg (23 lbs) |
| Leak rate (with exhaust and gas ballast sealed) | <1 x 10⁻⁶ sccs helium |
| Vibration level at inlet, per ISO 10816-1 | ≤ 1.5 mm/sec |
| Noise level, per ISO 11201 | ≤ 55 dBA |
| Conformance standards | See Declaration of Conformity |
Figure 1  Interface Drawing with Dimensions (AC Version)
Figure 2  Interface Drawing with Dimensions (DC Version)
1. Front Cowling Screws; M5 (4)
2. Front Cowling
3. Inlet (NW16)
4. Inlet Screen
5. 10 mm Hose Barb
6. Gas Ballast Port (1/8" NPT adapter provided)
7. Frame
8. Base
9. Mounting Holes; (4) for 1/4" or M6 Hardware
10. Rear Cowling
11. Rear Cowling Screws: M5 (4)
12. On/Off Switch/Power Connection (IEC-320) or power cord with free leads for DC version
13. Hour Meter (optional)

Unpacking and Inspection
1. Orient the shipping container with This End Up on top.
2. Open the box and carefully lift the IDP-3 and foam blocks out of the box. Remove the foam blocks.
3. Save the carton and all packing materials.
4. Inspect the pump for damage. If there is shipping damage, contact the freight carrier and your local Agilent sales office immediately.

Figure 3 Outline Drawing and Principal Items
IDP-3 Dry Scroll Vacuum Pump

Installation

Safety

Do not remove or modify any safety or insulating equipment from the pump. To do so may create a serious safety hazard and may void the warranty.

**WARNING**

- This pump is capable of pumping air and inert gases only. It is not designed to pump explosive, flammable, corrosive or particulate forming gases. They can cause bodily injury, explosion, or fire.
- Install in an area that is not exposed to rain, steam, or excessive humidity. They can cause electric shock, short circuits, and severe bodily injury.
- Before inspecting or servicing the pump, be sure the electrical supply is disconnected.
- The gas ballast must be sealed whenever pumping any gas not intended to be vented to the atmosphere.

**CAUTION**

Although the pump can pump trace particulates normally found in the atmosphere, it is not designed to process solids, chemicals, powders, solvents, condensates, or other particulates. They can damage the equipment, degrade its performance, or shorten its useful life.

There are four versions of the IDP-3:

- 100 VAC, 50/60 Hz
- 115 VAC, 60 Hz
- 220-230 VAC, 50/60 Hz
- 24 VDC

**CAUTION**

Ensure that the pump version conforms to the supply voltage before using.

Startup

1. Check that the inlet screen is installed before beginning operation.

**WARNING**

Do not insert a finger or any foreign object in the path of the fan; serious personal injury may result or the pump may be damaged.

2. Operate the pump at an ambient temperature of 5 °C to 45 °C (41 °F to 113 °F), otherwise damage to the pump or shortened operating life may result.

**CAUTION**

Do not block the fan ducts. Blocking these ducts can cause pump overheating. A pump surface temperature in excess of 65 °C (150 °F) is potentially damaging. If such conditions are observed, turn the pump off and allow it to cool. Disassemble, inspect for damage, and repair, if necessary.

Electrical Connections

Power Cord

Several power cord options are available from your Agilent dealer. Descriptions of the available power cords and their ordering numbers are given in Table 2.

**NOTE**

For high voltage operation, the pump must be connected to the power supply using a high voltage IEC-320 type power cord of at least 10 A capacity.

**CAUTION**

Be certain that your electrical mains power voltage corresponds to that indicated on the rear of the pump.

<table>
<thead>
<tr>
<th>Country</th>
<th>Power Cord Specification</th>
<th>Order</th>
</tr>
</thead>
<tbody>
<tr>
<td>Europe</td>
<td>10 A / 220-230 VAC, 2.5 m</td>
<td>656494220</td>
</tr>
<tr>
<td>Denmark</td>
<td>10 A / 220-230 VAC, 2.5 m</td>
<td>656494225</td>
</tr>
<tr>
<td>Switzerland</td>
<td>10 A / 230 VAC, 2.5 m</td>
<td>656494235</td>
</tr>
<tr>
<td>UK/Ireland</td>
<td>13 A / 230 VAC, 2.5 m</td>
<td>656494250</td>
</tr>
</tbody>
</table>
Power Cord (24 VDC)

The 24 VDC configuration power cord five wires. The red and black 16AWG wires are for the power supply. Connect the red wire to the positive and the black wire to the negative of the 24 VDC power supply.

The 24 VDC IDP-3 also provides a variable speed function in two ways: a 0-10 VDC signal, or an adjustable resistor. There are three 22AWG wires: white, blue and yellow. To use the 0-10 VDC signal to control the speed:

- Connect the white to the positive, and the blue to the negative (Figure 4).

The motor runs at full speed without any control signal (factory setting).

<table>
<thead>
<tr>
<th>Country</th>
<th>Power Cord Specification</th>
<th>Order</th>
</tr>
</thead>
<tbody>
<tr>
<td>India</td>
<td>10 A / 220-250 VAC, 2.5 m</td>
<td>656494245</td>
</tr>
<tr>
<td>Israel</td>
<td>10 A / 230 VAC, 2.5 m</td>
<td>656494230</td>
</tr>
<tr>
<td>Japan</td>
<td>12 A / 100 VAC, 2.3 m</td>
<td>656494240</td>
</tr>
<tr>
<td>North America</td>
<td>15 A / 125 VAC, 2.0 m</td>
<td>656458203</td>
</tr>
<tr>
<td></td>
<td>10 A / 230 VAC, 2.5 m</td>
<td>656494255</td>
</tr>
</tbody>
</table>

Grounding Instructions

This product should be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This pump is equipped with a power cord that has a grounding wire with an appropriate grounding plug. The plug must be inserted into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.

Figure 5  RPM. vs. 0-10 V Speed Control Signal

*RPM varies with power supply’s voltage. Generally, the higher the power voltage is, the higher rotating speed. Base pressure decreases and power consumption increases as the RPM increases.

For the 9 digital model of IDP3 DC version, the speed control function is not available. There will be just black and red 16AWG wires for the 24 VDC power supply.

Figure 4  Adjustable Speed Control Connection

The minimum rotation speed of the motor is 2200 rpm ±10%* when the control is between 0-2.6 V. The motor reaches the full speed when the signal is 8.2 to 10 V. Speed increases proportionally between 2.6 and 8.2 V (Figure 5).
Grounding Instructions (DC version)

WARNING If the product must be reconnected for use on a different type of electric circuit, the connector should be replaced by qualified service personnel.

NOTE Ensure the 24 VDC power supply and 0-10 V power supply are grounded according to the correct practice.

Extension Cords

If you must use an extension cord with this product:

- For this product, Agilent recommends using only extension cords with a minimum of 16-gage wire and a maximum length of 25 feet (7.6 m).
- Use only a 3-wire extension cord that will accept the plug.
- Make sure your extension cord is in good condition.
- Be sure the extension cord is rated high enough to carry the current your product will draw. An undersized cord will cause a drop in line voltage resulting in loss of power and overheating.
Run Currents

Typical run currents listed in Table 3 are approximately constant from minimum to maximum intake pressure.

Table 3  IDP-3 Typical Run Currents (A)

<table>
<thead>
<tr>
<th>Frequency</th>
<th>100 V Nominal</th>
<th>115 V Nominal</th>
<th>220 - 230 V Nominal</th>
</tr>
</thead>
<tbody>
<tr>
<td>90 V</td>
<td>2.3</td>
<td>1.8</td>
<td>1.1</td>
</tr>
<tr>
<td>100 V</td>
<td>2.2</td>
<td>1.8</td>
<td>1.1</td>
</tr>
<tr>
<td>110 V</td>
<td>2.2</td>
<td>1.8</td>
<td>1.1</td>
</tr>
<tr>
<td>103.5 V</td>
<td>1.8</td>
<td>1.8</td>
<td>1.1</td>
</tr>
<tr>
<td>115 V</td>
<td>1.8</td>
<td>1.8</td>
<td>1.1</td>
</tr>
<tr>
<td>127 V</td>
<td>1.8</td>
<td>1.8</td>
<td>1.1</td>
</tr>
<tr>
<td>198 V</td>
<td>1.1</td>
<td>N/A</td>
<td>0.8</td>
</tr>
<tr>
<td>220 V</td>
<td>1.1</td>
<td>N/A</td>
<td>0.8</td>
</tr>
<tr>
<td>230 V</td>
<td>1.1</td>
<td>N/A</td>
<td>0.8</td>
</tr>
<tr>
<td>253 V</td>
<td>1.1</td>
<td>N/A</td>
<td>1.0</td>
</tr>
</tbody>
</table>

Start Current

Table 4 lists the typical IDP-3 maximum starting current and duration.

Table 4  Typical IDP-3 Maximum Starting Current and Duration

<table>
<thead>
<tr>
<th>Mains Voltage</th>
<th>50 Hz</th>
<th>60 Hz</th>
<th>DC</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Current (A)</td>
<td>Time (ms)</td>
<td>Current (A)</td>
</tr>
<tr>
<td>100 V</td>
<td>2.8</td>
<td>300</td>
<td>2.8</td>
</tr>
<tr>
<td>115 V</td>
<td>N/A</td>
<td>N/A</td>
<td>3.3</td>
</tr>
<tr>
<td>220 V</td>
<td>1.3</td>
<td>300</td>
<td>1.3</td>
</tr>
<tr>
<td>230 V</td>
<td>1.4</td>
<td>300</td>
<td>1.4</td>
</tr>
<tr>
<td>24 V</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>
Mechanical Connections

Pump Inlet
Use NW16, or larger, clean vacuum hardware with as short a length as practical between the pump and vacuum chamber.
Insert a bellows between the pump and vacuum chamber to provide both vibration isolation and strain relief.

Pump Exhaust
A female 1/4" National Pipe Thread exhaust fitting is located on the front of the pump. Additionally, a 10 mm (3/8") hose barb fitting is provided. To avoid overheating the pump, do not restrict the exhaust flow with long lengths of small diameter tubing. Use as short as practical lengths of 10 mm ID, or larger, diameter hardware.

Gas Ballast
The pump incorporates an automatic gas ballast to prevent water and other condensates from accumulating within the pump. The standard configuration has a seal screw installed in the 1/4-20 thread in the top of the exhaust manifold (item 6 on Figure 3 on page 6). This configuration can be used for relatively dry applications. When appreciable amounts of water, solvents, etc., are being pumped, remove the seal screw and replace it with the provided adapter and 1/8" NPT sintered filter plug. Do not exceed 25 in-lb of torque when installing the adapter into the manifold.

For applications where the ingress of atmospheric air is undesirable, dry nitrogen at a flow rate of approximately 5 l/min can be provided to the gas ballast. Remove the 1/8" NPT sintered filter plug from the adapter and replace it with an appropriate fitting (supplied by end user).

WARNING  The gas ballast must be sealed whenever pumping any gas not intended to be vented to atmosphere.

Operation

Cleaning the Pump
Unlike conventional oil-sealed pumps, Agilent dry scroll pumps do not contain fluid for the cleansing of accumulated dust and debris. Run the pump periodically at atmosphere for a minute or two to flush it out. Until experience is gained on your specific process, flush the pump regularly and adjust this schedule according to your specific conditions.

Startup Procedure
1. Make sure that the pump is configured for the mains voltage to which the pump is connected.

NOTE  The pump ON/OFF switch is a rocker type switch that has symbols in accordance with IEC Publication 417 to represent the ON and OFF positions. Figure 7 shows a switch in the ON position.

Figure 7  ON/OFF Power Switch

2. Switch the pump ON using the pump ON/OFF switch for AC versions. The 24 VDC pump switches on once the 24 VDC power is connected to the pump and is switched on.

Shutdown Procedure
To shutdown the pump:

❑ Switch the pump OFF for AC versions. For a DC version, switch off the 24 VDC power or disconnect the power cord.
IDP-3 Dry Scroll Vacuum Pump

IDP-3 Inlet Valve Kit

The IDP-3 scroll pump is provided with an exhaust valve to prevent rapid leak-up to atmosphere when turned off. However, any vacuum pump generates a small increase in inlet line pressure when turned off. A small amount of pump debris can be carried back into a vacuum line or chamber when the pump is turned off. For applications where the process is sensitive to pump debris, to prevent this, install a fast acting, automatic, normally closed valve. For your convenience, Agilent offers an optional inlet valve and operator kit for the IDP-3 (Figure 8).

Figure 8  IDP-3 with Inlet Valve

This kit includes upper and lower brackets, delay on made timer, solenoid valve with wire harness to the pump and a cooling fan, centering O-ring, quick clamp, nuts and screws for installation, a cord clamp, and a ¼" flexible screw driver.

- The opening of this valve occurs a minimum of 10 s after pump startup.
- Valve closing occurs ≤ 25 ms after pump shut off.

Model Selection

The inlet valve kit can be obtained separately for existing standard IDP-3 pumps. Refer to Table 5 for model selection, and “Installation” on page 13 for detailed procedures.

Table 5  Inlet Valve Kit Selection

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Model</th>
<th>Input AC</th>
</tr>
</thead>
<tbody>
<tr>
<td>VPI16IDP220</td>
<td>IDP3A01</td>
<td>220-230 V 50/60 Hz</td>
</tr>
<tr>
<td></td>
<td>IDP3A11</td>
<td></td>
</tr>
<tr>
<td>VPI16IDP115</td>
<td>IDP3B01</td>
<td>115 V 60 Hz</td>
</tr>
<tr>
<td></td>
<td>IDP3B11</td>
<td></td>
</tr>
<tr>
<td>VPI16IDP100</td>
<td>IDP3C01</td>
<td>100 V 50/60 Hz</td>
</tr>
<tr>
<td></td>
<td>IDP3C11</td>
<td></td>
</tr>
<tr>
<td>VPI16IDP24DC</td>
<td>IDP3D01</td>
<td>24 VDC</td>
</tr>
<tr>
<td></td>
<td>IDP3D11</td>
<td></td>
</tr>
</tbody>
</table>

It is strongly recommended to order the IDP-3 pump with the inlet valve factory-installed to prevent malfunctions due to incorrect installation (see Table 6).

Table 6  IDP-3 Model Numbers with Inlet Valve

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Description</th>
<th>Input AC</th>
</tr>
</thead>
<tbody>
<tr>
<td>IDP3B21</td>
<td>With inlet valve</td>
<td>115V 60Hz</td>
</tr>
<tr>
<td>IDP3B31</td>
<td>With hour meter and inlet valve</td>
<td>100V 50/60Hz</td>
</tr>
<tr>
<td>IDP3C21</td>
<td>With inlet valve</td>
<td>115V 60Hz</td>
</tr>
<tr>
<td>IDP3C31</td>
<td>With hour meter and inlet valve</td>
<td>24 VDC</td>
</tr>
<tr>
<td>IDP3D21</td>
<td>With inlet valve</td>
<td>100V 50/60Hz</td>
</tr>
<tr>
<td>IDP3D31</td>
<td>With hour meter and inlet valve</td>
<td>24 VDC</td>
</tr>
</tbody>
</table>
The technical specification is shown in Table 7.

**Table 7 Technical Specifications**

<table>
<thead>
<tr>
<th>Leak Rate:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>❑ Body</td>
<td>&lt; 1X10^{-9} atm cc/sec He</td>
</tr>
<tr>
<td>❑ Seal</td>
<td>&lt;1X10^{-9} atm cc/sec He</td>
</tr>
<tr>
<td>Closing time (after solenoid valve power loss)</td>
<td>25 ms</td>
</tr>
<tr>
<td>Closing burst</td>
<td>0.01 torr-liter</td>
</tr>
<tr>
<td>Power</td>
<td>7.7 W (AC), 9.5 W (DC)</td>
</tr>
</tbody>
</table>

**Materials:**

| ❑ Body              | Aluminum (6061-T6) |
| ❑ Seal              | Viton              |

**Temperature Range:**

| ❑ Valve Body        | 0~100 °C          |
| ❑ Solenoid          | 0~50 °C           |

**Installation**

**AC**

Mount the valve body on the pump inlet with centering ring and quick clamp provided in the pump package of IDP3A21/31 B21/31 or C21/31. Observe valve body orientation, otherwise the valve will not function properly (Figure 9).

**NOTE**

If VPI16IDP100, VPI16IDP115, or VPI16IDP220 is purchased separately from the IDP3 AC rev pump, follow the installation procedure in the IDP3 inlet valve kit instruction manual (PN# 699904370).
DC

24VDC inlet valve kit for IDP series (VPI16IDP24DC) is shown in Figure 10. It is included in the package if a pump with part number IDP3D21 or IDP3D31 is purchased. To install:

1. Plug the connector at the end of solenoid valve to the DC jacket on the rear cowling.
2. Follow the same instructions to mount the valve body to the pump inlet as AC rev.

Figure 10  24 VDC Rev Inlet Valve Kit
**Troubleshooting**

Use the Troubleshooting chart in Table 8 to assist in defining a problem, determining a possible cause, and defining action steps to remedy the situation.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Causes</th>
<th>Corrective Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Will not start</td>
<td>Motor thermal protector open</td>
<td>Allow motor to cool.</td>
</tr>
<tr>
<td></td>
<td>Excessive voltage drop</td>
<td>Identify cause of overload.</td>
</tr>
<tr>
<td></td>
<td>Defective motor</td>
<td>Inspect. Contact Agilent.</td>
</tr>
<tr>
<td>Poor ultimate pressure</td>
<td>System leak</td>
<td>Locate and repair leak.</td>
</tr>
<tr>
<td></td>
<td>Water in pump</td>
<td>Flush pump with air or dry nitrogen.</td>
</tr>
<tr>
<td></td>
<td>Solvent in pump</td>
<td>Flush pump with air or dry nitrogen.</td>
</tr>
<tr>
<td></td>
<td>Seals worn out</td>
<td>Replace tip seals.</td>
</tr>
<tr>
<td></td>
<td>Poor conductance to pump</td>
<td>Replumb with shorter and/or larger diameter tubing.</td>
</tr>
<tr>
<td>Hammering noise</td>
<td>Pump overheated</td>
<td>Check ventilation to pump.</td>
</tr>
<tr>
<td></td>
<td>Debris in pump</td>
<td>Check ambient temperature.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check intake screen.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Flush pump.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Disassemble pump and inspect.</td>
</tr>
<tr>
<td>Pump runs intermittently</td>
<td>Motor thermal protector is cycling open and closed.*</td>
<td>Allow the motor to cool.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Identify the cause of the overload.</td>
</tr>
</tbody>
</table>

* The IDP-3 is equipped with an auto-reset thermal motor protector. This protector automatically shuts down the pump when it detects an overload condition, and automatically restarts the pump when the motor has cooled to within an acceptable temperature range.
Maintenance

Kits and Service Options
Agilent pumps will provide many years of trouble-free service if the maintenance procedures and intervals are observed. Cleaning and tip seal replacement are recommended when pump base pressure has risen to an unacceptably high level for your application. If your pump exhibits humming or grinding noises from the bearings, a major overhaul should be done by Agilent personnel or an authorized rebuild center. Advance exchange pumps are available to minimize downtime.

The parts needed for tip seal replacement on the IDP-3 are available in the kit described in Table 9. This kit contains seals and O-rings, and can be obtained from your Agilent dealer.

<table>
<thead>
<tr>
<th>Table 9 Tip Seal Replacement Kit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Part Number</td>
</tr>
<tr>
<td>--------------------------------</td>
</tr>
<tr>
<td>IDP3TS</td>
</tr>
</tbody>
</table>

Cleaning

Exterior
The exterior surfaces of the IDP-3 may be cleaned with alcohol or mild detergents only.

Interior
Run the pump periodically at atmosphere for a minute or two to flush it out. For more information, see “Cleaning the Pump” on page 11.

Tip Seal Replacement
The parts and tools required to replace tip seals are listed below:

- Tip Seal Replacement Kit P/N IDP3TS
- 4 mm Allen wrench
- Razor blade or side-cutting pliers
- Compressed air (optional)

WARNING   If dangerous gases were being pumped, flush the pump with air or inert gas for at least 10 minutes prior to disassembly.
If the seal’s curl seems to have lost some of its curl radius and does not fit into the center of the scroll, re-form the seal end using a pair of round nose pliers to make it fit into the groove. Tip-Seal kit instructions indicate which face should be up (valid for Service Kits only).

b. Cutting the tip seal off about 1/8” (3 mm) from the outer end of the groove.

3. Install the correct tip seal into the groove of the outboard housing scroll (item 4) as in step 3.
4. Place the new main O-ring into the groove in the frame (item 10). Ensure that the groove is clean.
5. Ensure the sealing face of the outboard housing is clean. Carefully replace the outboard housing by lining up the locating pins. Ensure the tip seal has not fallen out of its groove.
6. Reinstall (4) M5 bolts (item 4) and torque the (4) M5 bolts to 5.6 N-m (50 in-lb).
7. Reconnect the electrical connector at the front cowling.
8. Place the front cowling in place and replace the M5 bolts.
9. Reconnect the pump to the electrical power mains.
To test the pump:
1. Run the pump for about 5 seconds. Verify that the front fan is running.
   If you hear loud noises or observe labored operation, this indicates that the tip seal or main O-ring are possibly out of place.
2. Disassemble and repair as necessary.
   The pump is now ready to return to service.

NOTE
Newly installed tip seals may require several hours of run time to seat properly and enable the pump to meet speed and base pressure specifications.

Pump Module Replacement
The parts and tools required to replace the pump module include:
- Replacement Module Kit P/N IDP3
- 4 mm Allen wrench

Figure 13 on page 19 shows the various components involved in pump module replacement.

To replace the pump module:
1. Disconnect the pump from electrical power and disconnect the power cord from the power cord socket.
2. Stand the pump on the fan cowling (cover the work surface to protect the pump finish).
3. Loosen the four M5 captive screws (item 1) that hold the motor cowling in place (item 2), but do not remove the motor cowling.
4. Stand the pump on the motor cowling (cover the work surface to protect the pump finish).
5. Remove the four M5 socket head screws (item 3) that secure the fan cowling (item 4).
7. Remove the four M5 socket head screws (item 5) that secure the base plate (item 6); remove the base plate, and set aside.
8. Lay the pump on its side and slide the motor cowling off the pump. Disconnect the electrical connector and set the cowling aside.
9. Remove the four M6 button head screws (item 7) that secure the motor to the pump module and set the motor aside.
10. Install the new coupling spider (item 8) to the coupling (motor side or pump module side) and install the motor to the replacement pump module with the label facing up (in the same direction as the inlet flange of the pump module). Secure the motor with four M6 button head screws.
11. Reconnect the electrical connector on the motor cowling to the motor.
12. Tuck the electrical connector behind the aluminum plate mounted to the motor cowling (item 9) and slide the motor cowling into place.
13. Holding the motor cowling in place, stand the pump on the end of the motor cowling with the exhaust fitting pointing up.
14. Reinstall the base plate with four M5 socket head screws.
15. Connect the electrical connector on the fan cowling to the wiring harness and reinstall the fan cowling with four M5 socket head screws.
16. Holding the motor cowling in place, stand the pump on the fan cowling.
17. Tighten the four M5 captive screws to secure the motor cowling.
18. Reattach the power cord and confirm proper operation.

Figure 13  Module Replacement - Exploded View
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Vacuum Products Division
Instructions for returning products

Dear Customer:

Please follow these instructions whenever one of our products needs to be returned.

1) Complete the attached Request for Return form and send it to Agilent Technologies (see below), taking particular care to identify all products that have pumped or been exposed to any toxic or hazardous materials.

2) After evaluating the information, Agilent Technologies will provide you with a Return Authorization (RA) number via email or fax, as requested.
   
   Note: Depending on the type of return, a Purchase Order may be required at the time the Request for Return is submitted. We will quote any necessary services (evaluation, repair, special cleaning, eg).

3) Important steps for the shipment of returning product:
   - Remove all accessories from the core product (e.g. inlet screens, vent valves).
   - Prior to shipment, drain any oils or other liquids, purge or flush all gasses, and wipe off any excess residue.
   - If ordering an Advance Exchange product, please use the packaging from the Advance Exchange to return the defective product.
   - Seal the product in a plastic bag, and package product carefully to avoid damage in transit. You are responsible for loss or damage in transit.
   - Agilent Technologies is not responsible for returning customer provided packaging or containers.
   - Clearly label package with RA number. Using the shipping label provided will ensure the proper address and RA number are on the package. Packages shipped to Agilent without a RA clearly written on the outside cannot be accepted and will be returned.

4) Return only products for which the RA was issued.

5) Product being returned under a RA must be received within 15 business days.

6) Ship to the location specified on the printable label, which will be sent, along with the RA number, as soon as we have received all of the required information. Customer is responsible for freight charges on returning product.

7) Return shipments must comply with all applicable Shipping Regulations (IATA, DOT, etc.) and carrier requirements.

RETURN THE COMPLETED REQUEST FOR RETURN FORM TO YOUR NEAREST LOCATION:

**EUROPE:**
Fax: 00 39 011 9979 330
Fax Free: 00 800 345 345 00
Toll Free: 00 800 234 234 00
vpt-customeercare@agilent.com

**NORTH AMERICA:**
Fax: 1 781 860 9252
Fax Free: 1 800 882 7426, Option 3
Toll Free: 1 800 882 7426, Option 3
vpl-ra@agilent.com

**PACIFIC RIM:**
please visit our website for individual office information
http://www.agilent.com

Pg 1/3
1) CUSTOMER INFORMATION

<table>
<thead>
<tr>
<th>Company Name:</th>
<th>Contact Name:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tel:</td>
<td>Email:</td>
</tr>
<tr>
<td>Customer Ship To:</td>
<td>Customer Bill To:</td>
</tr>
</tbody>
</table>

Europe only: VAT reg. Number: USA/Canada only: ☐ Taxable ☐ Non-taxable

2) PRODUCT IDENTIFICATION

<table>
<thead>
<tr>
<th>Product Description</th>
<th>Agilent P/N</th>
<th>Agilent S/N</th>
<th>Original Purchasing Reference</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

3) TYPE OF RETURN (Choose one from each row and supply Purchase Order if requesting a billable service)

3A. ☐ Non-Billable ☐ Billable ☐ New PO # (hard copy must be submitted with this form):

3B. ☐ Exchange ☐ Repair ☐ Upgrade ☐ Consignment/Demo ☐ Calibration ☐ Evaluation ☐ Return for Credit

4) HEALTH and SAFETY CERTIFICATION

**AGILENT TECHNOLOGIES CANNOT ACCEPT ANY PRODUCTS CONTAMINATED WITH BIOLOGICAL OR EXPLOSIVE HAZARDS, RADIOACTIVE MATERIAL, OR MERCURY AT ITS FACILITY.**

Call Agilent Technologies to discuss alternatives if this requirement presents a problem.

The equipment listed above (check one):

☐ HAS NOT pumped or been exposed to any toxic or hazardous materials. OR

☐ HAS pumped or been exposed to the following toxic or hazardous materials. If this box is checked, the following information must also be filled out. Check boxes for all materials to which product(s) pumped or was exposed:

☐ Toxic ☐ Corrosive ☐ Reactive ☐ Flammable ☐ Explosive ☐ Biological ☐ Radioactive

List all toxic/hazardous materials. Include product name, chemical name, and chemical symbol or formula:

________________________________________________________________________________________________________

NOTE: If a product is received at Agilent which is contaminated with a toxic or hazardous material that was not disclosed, the customer will be held responsible for all costs incurred to ensure the safe handling of the product, and is liable for any harm or injury to Agilent employees as well as to any third party occurring as a result of exposure to toxic or hazardous materials present in the product.

Print Name: Authorized Signature: ……………………… Date:

5) FAILURE INFORMATION:

Failure Mode (REQUIRED FIELD. See next page for suggestions of failure terms):

Detailed Description of Malfunction: (Please provide the error message)

Application (system and model):

I understand and agree to the terms of Section 6, Page 3/3.

Print Name: Authorized Signature: ……………………… Date:
Agilent Technologies

Vacuum Products Division
Request for Return Form
(Health and Safety Certification)

Please use these Failure Mode to describe the concern about the product on Page 2.

<table>
<thead>
<tr>
<th>APPARENT DEFECT/MALFUNCTION</th>
<th>POSITION</th>
<th>PARAMETERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Does not start</td>
<td>- Noise</td>
<td>Power:</td>
</tr>
<tr>
<td>- Does not spin freely</td>
<td>- Vibration</td>
<td>Rotational Speed:</td>
</tr>
<tr>
<td>- Does not reach full speed</td>
<td>- Leak</td>
<td>Current:</td>
</tr>
<tr>
<td>- Mechanical Contact</td>
<td>- Overtemperature</td>
<td>Inlet Pressure:</td>
</tr>
<tr>
<td>- Cooling defective</td>
<td>- Clogging</td>
<td>Temp 1:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Upside-down</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Temperature</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Other:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>TURBO PUMPS and TURBO CONTROLLERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Does not reach full speed</td>
</tr>
<tr>
<td>- Mechanical Contact</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>POWER:</td>
</tr>
<tr>
<td>CURRENT:</td>
</tr>
<tr>
<td>TEMP 1:</td>
</tr>
<tr>
<td>TEMP 2:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ION PUMPS/CONTROLLERS</th>
<th>VALVES/COMPONENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Bad feedthrough</td>
<td>- Main seal leak</td>
</tr>
<tr>
<td>- Vacuum leak</td>
<td>- Bellows leak</td>
</tr>
<tr>
<td>- Error code on display</td>
<td>- Solenoid failure</td>
</tr>
<tr>
<td></td>
<td>- Damaged flange</td>
</tr>
<tr>
<td></td>
<td>- Other</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>LEAK DETECTORS</th>
<th>INSTRUMENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Cannot calibrate</td>
<td>- Gauge tube not working</td>
</tr>
<tr>
<td>- Vacuum system unstable</td>
<td>- Display problem</td>
</tr>
<tr>
<td>- Failed to start</td>
<td>- Communication failure</td>
</tr>
<tr>
<td></td>
<td>- Degas not working</td>
</tr>
<tr>
<td></td>
<td>- Error code on display</td>
</tr>
<tr>
<td></td>
<td>- Other</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SCROLL AND ROTARY VANE PUMPS</th>
<th>DIFFUSION PUMPS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Pump doesn’t start</td>
<td>- Heater failure</td>
</tr>
<tr>
<td>- Doesn’t reach vacuum</td>
<td>- Electrical problem</td>
</tr>
<tr>
<td>- Pump seized</td>
<td>- Cooling coil damage</td>
</tr>
<tr>
<td></td>
<td>- Vacuum leak</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>VALVES/COMPONENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Main seal leak</td>
</tr>
<tr>
<td>- Bellows leak</td>
</tr>
<tr>
<td>- Solenoid failure</td>
</tr>
<tr>
<td>- Damaged flange</td>
</tr>
<tr>
<td>- Other</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>INSTRUMENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Gauge tube not working</td>
</tr>
<tr>
<td>- Display problem</td>
</tr>
<tr>
<td>- Communication failure</td>
</tr>
<tr>
<td>- Degas not working</td>
</tr>
<tr>
<td>- Error code on display</td>
</tr>
<tr>
<td>- Other</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>DIFFUSION PUMPS</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Heater failure</td>
</tr>
<tr>
<td>- Electrical problem</td>
</tr>
<tr>
<td>- Cooling coil damage</td>
</tr>
<tr>
<td>- Vacuum leak</td>
</tr>
</tbody>
</table>

Section 6) ADDITIONAL TERMS

Please read the terms and conditions below as they apply to all returns and are in addition to the Agilent Technologies Vacuum Product Division – Products and Services Terms of Sale.

- Customer is responsible for the freight charges for the returning product. Return shipments must comply with all applicable Shipping Regulations (IATA, DOT, etc.) and carrier requirements.
- Customers receiving an Advance Exchange product agree to return the defective, rebuildable part to Agilent Technologies within 15 business days. Failure to do so, or returning a non-rebuildable part (crashed), will result in an invoice for the non-returned/non-rebuildable part.
- Returns for credit toward the purchase of new or refurbished Products are subject to prior Agilent approval and may incur a restocking fee. Please reference the original purchase order number.
- Units returned for evaluation will be evaluated, and a quote for repair will be issued. If you choose to have the unit repaired, the cost of the evaluation will be deducted from the final repair pricing. A Purchase Order for the final repair price should be issued within 3 weeks of quotation date. Units without a Purchase Order for repair will be returned to the customer, and the evaluation fee will be invoiced.
- A Special Cleaning fee will apply to all exposed products per Section 4 of this document.
- If requesting a calibration service, units must be functionally capable of being calibrated.
This page intentionally left blank.
<table>
<thead>
<tr>
<th>Region</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Fax Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>United States &amp; Canada</td>
<td>Agilent Technologies&lt;br&gt;Vacuum Products Division&lt;br&gt;121 Hartwell Avenue&lt;br&gt;Lexington, MA 02421 USA&lt;br&gt;Tel: +1 781 861 7200&lt;br&gt;Toll-Free: +1 800 882 7426&lt;br&gt;Fax: +1 871 860 5437</td>
<td>Tel: +1 781 861 7200&lt;br&gt;Toll-Free: +1 800 882 7426&lt;br&gt;Fax: +1 871 860 5437</td>
<td></td>
</tr>
<tr>
<td>Benelux</td>
<td>Agilent Technologies&lt;br&gt;Vacuum Products Division&lt;br&gt;Herculesweg 8&lt;br&gt;4338 PL Middelburg&lt;br&gt;THE NETHERLANDS&lt;br&gt;Tel: +31 118 671570&lt;br&gt;Fax: +31 118 671569</td>
<td>Tel: +31 118 671570&lt;br&gt;Fax: +31 118 671569</td>
<td></td>
</tr>
<tr>
<td>China</td>
<td>Agilent Technologies&lt;br&gt;Vacuum Products Division&lt;br&gt;Room 1648&lt;br&gt;Central Tower South Wing&lt;br&gt;Beijing Junefield Plaza&lt;br&gt;No. 10 XuanWuMenWai Street&lt;br&gt;Beijing 100052 P.R. CHINA&lt;br&gt;Tel.: +86 (10) 6310 8550&lt;br&gt;Toll-Free: 800 820 6556&lt;br&gt;Fax: +86 (10) 6310 0141</td>
<td>Tel.: +86 (10) 6310 8550&lt;br&gt;Toll-Free: 800 820 6556&lt;br&gt;Fax: +86 (10) 6310 0141</td>
<td></td>
</tr>
<tr>
<td>France</td>
<td>Agilent Technologies&lt;br&gt;Vacuum Products Division&lt;br&gt;7 avenue des Tropiques&lt;br&gt;Z.A. de Courtaboeuf - B.P. 12&lt;br&gt;91941 Les Ulis cedex FRANCE&lt;br&gt;Tel.: +33 (0) 1 69 86 38 84&lt;br&gt;Fax: +33 (0) 1 69 86 29 88</td>
<td>Tel.: +33 (0) 1 69 86 38 84&lt;br&gt;Fax: +33 (0) 1 69 86 29 88</td>
<td></td>
</tr>
<tr>
<td>Germany &amp; Austria</td>
<td>Agilent Technologies&lt;br&gt;Vacuum Products Division&lt;br&gt;Alsfelder Strasse 6&lt;br&gt;Postfach 11 14 35&lt;br&gt;64289 Darmstadt GERMANY&lt;br&gt;Tel.: +49 (0) 6151 703 353&lt;br&gt;Fax: +49 (0) 6151 703 302</td>
<td>Tel.: +49 (0) 6151 703 353&lt;br&gt;Fax: +49 (0) 6151 703 302</td>
<td></td>
</tr>
<tr>
<td>India</td>
<td>Agilent Technologies&lt;br&gt;Vacuum Products Division&lt;br&gt;205-A, “A” wing of Galleria,&lt;br&gt;2nd floor, Hiranandani Gardens,&lt;br&gt;Powai, Mumbai-400 076, India&lt;br&gt;Tel.: +91 22-2570 8595 / 8597&lt;br&gt;Fax: +91 22-2570 8599</td>
<td>Tel.: +91 22-2570 8595 / 8597&lt;br&gt;Fax: +91 22-2570 8599</td>
<td></td>
</tr>
<tr>
<td>Italy</td>
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